

# Three Levels to Support your Safe Deposit Boxes



There is an estimated 25 million safe deposit (SD) boxes leased in the US. In Sweden, as many as one in three people have a safe deposit box. In France, it is estimated that one in five rent a box.\* With the increase and importance of owning an SD box, the current environment of businesses faces many industry challenges when managing them. Consumers are demanding for more, with increased security and convenience of access

Introducing Diebold Nixdorf's three levels of SD Box management solutions – that can be tailored depending upon the level of security desired by the financial institution. Numerous consumer biometric authentication readers can be used singularly or combined in to the systems to enable positive identification to gain access into the SD Box area and to the SD Box itself.



Box No.	Name	Date-Time	Client Name
10001	Erasmus	2017-06-20 09:13:35	Safe Deposit Room 11
10001	Erasmus	2017-06-20 11:11:26	Safe Deposit Room 11
10001	Erasmus	2017-06-20 16:38:47	Safe Deposit Room 11
10001	Erasmus	2017-06-20 18:00:24	Safe Deposit Room 11
10001	Erasmus	2017-06-20 18:25:03	Safe Deposit Room 11
10001	Erasmus	2017-06-20 19:19:52	Safe Deposit Room 11
10001	Erasmus	2017-06-20 19:55:04	Safe Deposit Room 11
10001	Erasmus	2017-06-20 20:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 20:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11
10001	Erasmus	2017-06-20 21:00:00	Safe Deposit Room 11



### WHAT IS EVA II?

The Electronic Vault Attendant (EVA II) selfservice, vault controlled access and safe deposit box management solution that enables users to gain access to the SD Box area without the assistance of the Financial Institution's Staff.

### WHAT IS SD VERIFICATION?

SD-Verification is an automated optional biometric password machine that helps you to verify users of SD-boxes. It eliminates the need for manually maintaining signature cards, ensuring that only authorized user can gain access to their SD Box with authorized Branch Staff.

### WHAT IS VERAPASS SD?

VeraPass SD a self-service vault & safe deposit door for controlled access. A safe deposit box management solution that enables users to gain access to the SD Box area in addition to SD door without the assistance of the Financial Institution's Staff.

## Benefits

### **AN OPPORTUNITY FOR SELF-SERVICE SAFE DEPOSIT BOX MANAGEMENT**

Adopting EVA II or VeraPass SD as your SD Box management solutions will eliminate a need for bank personnel's to escort and manage the traditional signature cards when customers want to access their valuables. With several options for customers to verify themselves; whether by finger print, face recognition, password pin or VeraPass key, customers have the ability of a more efficient SD box process.

### **ENHANCED CONSUMER EXPERIENCE**

Adopting EVA II or VeraPass SD with consumers demanding more convenience, these solutions can provide better service to consumers while freeing up branch personnel. Consumers will have the freedom to access their box when they want, without having to go through a branch staff or filling out any more signature cards.

Adopt SD Verification will increase accuracy and lower security risk by electronically via biometric authentication positively identify the customer and the employ entering the SD Box area. With the electronic audit tracking customer can feel secure that only they are accessing their box with the high level of biometric tracking of the solution.

### **INCREASED EFFICIENCIES**

All three solutions are tools for complying with new and emerging regulations requiring institutions to audit and record safe deposit box activities. Not only does it increase efficiencies, it also provide an innovative, enhanced security solution to mitigate the risk of fraud and reduce liability for the financial institution with its record keep capabilities. Branch managers are able to download the audit trail of users when needed. Records will be kept on when and who accessed the SD box area, box or cover.