

COMPREHENSIVE SERVICES

COMMUNICATIONS EQUIPMENT AND SERVICES

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- Client is responsible for establishing a TCP-IP connection from the individual ATMs to a central Client operations center.
- Diebold Nixdorf will contract for telecommunication access and equipment between Diebold Nixdorf and Client operations centers.
- Diebold Nixdorf will enter into a subcontract for such communication services. Diebold Nixdorf's responsibilities will be limited to contract or management for the provision of the following:
 - Acquire router and cabling
 - Provide configuration and staging of telecommunications equipment
 - Maintain configurations of equipment required to facilitate communication to the ATM.
 - Facilitate monitoring of network and telecommunications equipment performance
 - Upon network failure, work with primary provider to resolve error in a timely fashion to return the ATM to an available status.