Comprehensive Services



Inventory Management

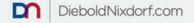
Inventory Management provides a single location to view of terminal hardware and software and supporting configuration & release management processes. This includes data that can support PCI (Payment Card Industry) compliance requirements, such as Encrypted PIN Pad tracking.

General Provision

- Hardware and software component information and configurations include:
 - Standard Hardware and Software inventory
 - Base-Data: BIOS, Storage-Devices, Peripherals, etc.
 - ◆ This includes information about the encrypting PIN pads (EPPs) installed on client terminals
 - Network-: IP-Information, Modems, Net-Adapter
 - Software: Matched and Native versions of Software products
 - Definable inventory queries
- Provides functions to group systems based on the data (single devices / whole fleet)
- Underlies special user rights to ensure the highest security standards
- Standardized settings for user friendly usage

Operating Requirements

- Installed Diebold Nixdorf monitoring agent
- Supported OS versions:
 - Windows XP, 7, 8.1 and 10
 - o Windows 2003, 2008 and 2012 Server
 - SLES 11, Red Hat Enterprise Linux 6.x, CentOS 6.x
- Minimum system requirements
 - Disk space: 173 MB
 - o Memory: 75 MB



Comprehensive Services



Standard Features

- Automatic retrieval of hardware and software information using a Diebold Nixdorf installed agent
- Real stock installed monitoring agent software packages
- Inventory data reports
- Supports terminal fleet software standardization for software lifecycle management

How it Works

Diebold Nixdorf Inventory Management services provides automated retrieval and reporting of available hardware and software through the use of:

- Installation of the Diebold Nixdorf Monitoring Agent
- Addition of rules to the terminal's firewall software that are tailored to the Inventory Management services
- Connectivity from the terminal to the Diebold Nixdorf Monitoring Platform

During the client installation process, a configuration of the monitoring agent is implemented to the terminals that facilitate the Inventory Management services process.

Retrieval Schedule

After an initial scan and download, weekly scans will be scheduled and the data uploaded into web portal.

Reporting

Inventory Management services data will be available through the Diebold Nixdorf Managed Services web portal, along with other contracted Managed Services.

