

Connect to the Core. Do More.



Terminal Driving enables the modern experience your self-service consumers expect in today's digitized environment via a cloud-native solution that is light, agile and fit for the modern payments environment.

CAN YOU DELIVER ADVANCED SELF-SERVICE FUNCTIONALITY WHILE REDUCING COSTS AND FREEING UP STAFF TIME?

Unfortunately, most financial institutions (FIs) find this extremely challenging and are not able to implement the necessary functionality within their existing self-service environment. Historically, ATMs have been managed in the same environment as transaction routing, using legacy technology that is difficult to change and won't accommodate adding new functionality.

Today, the self-service environment is much more complex, and needs to support a variety of advanced transactions and with more modern, full-function hardware including recycling. Vynamic Payments Terminal Driving offers more control over optimizing terminal management and enables separate card-based, network-defined 'transaction routing' from device-level functionality such as business rules, cash management and recycling, and terminal configuration. By bringing these capabilities into a separate Terminal Driving element, FIs can manage their fleet with better cost controls, operational enhancements and customer-centricity.

Connecting to the core helps protect the investments that have already been made while also leveraging them to enable greater flexibility. Separating the terminal handler from the switching platform, Terminal Driving frees FIs from the limitation of only being able to handle card-based transactions, and enables the self-service channel to deliver a wider range of transactions and functionality that improve operational costs and customer satisfaction.

Support recycling and improve branch staff efficiency

Terminal Driving provides a simple way to cut the costs of running a self-service network, and significantly reduces the need for manual cash processing, which in turn reduces the need for CIT visits. Its counter-management features offer full flexibility to handle different cassette denominations and bin types, as well as support for both booking and counter periods. When integrated with Vynamic Teller, it can also drive all cash points in the branch.

Save processing time while offering more services

With Terminal Driving, incoming authorization requests are routed based on card data or customer profile, providing flexibility and alternatives for handling different types of transactions. With direct connection to the core, on-us customers have access to real-time account balances (for all institutional accounts) and a variety of functions and transactions can be processed for each.

Additionally, Terminal Driving supports the implementation of modern interactions at the ATM, such as EMV-compliant contactless cards, integration of mobile wallets, and pre-staging of cash via mobile device.

Increase customer satisfaction with quicker claim resolution

The operations and control manager (OCM) provides the ability to select short, medium or long detail for all that transpires on the back-end system. Data can be quickly searched and filtered, and since fields are written in plain text, it's easier for a non-technical claims manager to interpret the data to provide a quicker resolution.

Heighten real-time capabilities

By separating the machine management from the switch, changes to the self-service fleet can be controlled locally and made in real-time, including the ability to manage multiple organizations and brand differently by card product.

Vynamic Payments Terminal Driving is cloud native and requires no large mainframes or data centers. Compared to less cost-effective nonstop servers, Terminal Driving provides a secure, reliable environment for in-house or public cloud implementation, 24 hours a day, 365 days a year.



Customer state ID	WS ID ID	Substation ID	Installation ID	Type ID	Type Info ID	CL	C ID	R ID	M
Office	DH4MCD003	DN Canada Test Branch (VISTA)	Device Handling	ATM	RCM_VISTA	0	0	0	Device
Open consumer with indication	DH4MCD001	DN Canada Test Branch (VISTA)	Device Handling	ATM	RCM_VISTA	0	0	0	Device
Unknown	10010	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	
Unknown	10020	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	
Unknown	10030	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	
Unknown	10040	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	
Unknown	10050	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	Restrict
Unknown	10060	DN Demo Branch	Device Handling	ATM	RCM_MF_MULTI	0	0	0	
Unknown	5001	DN Canada Test Branch (VISTA)	Device Handling	ATM	WIL_CLIENT_CONNECTOR_ATM	0	0	0	
Unknown	60000	WIL Filiale Montreal	Device Handling	ATM	PCL_CONNECT_ATM	0	0	0	
Unknown	80010	WIL Filiale Montreal	Railway Station	ATM	WIL_CLIENT_CONNECTOR_ATM	0	0	0	
Unknown	80811	WIL Filiale Montreal	DN Main Entrance	ATM	WIL_CLIENT_CONNECTOR_LRM	0	0	0	
Unknown	DH4MCD002	DN Canada Test Branch (VISTA)	Device Handling	ATM	RCM_VISTA	0	0	0	Restrict
Unknown	DH4MCD002	DN Canada Test Branch (VISTA)	Device Handling	ATM	RCM_VISTA	0	0	0	Restrict
Unknown	DH4MCD003	DN Canada Test Branch (VISTA)	Device Handling	ATM	RCM_VISTA	0	0	0	

Vynamic Payments Terminal Driving is already driving some of the largest self-service networks in Europe and the United States. Contact Diebold Nixdorf to redefine the way your self-service fleet handles transactions and take control of your branch transformation strategy.

