



How To Ensure the Perfect Ticket Every Time

Get your issue resolved faster through DN AllConnect Live, using our simplified process.



DN AllConnect Live is your 24/7 portal for assistance with all your Diebold Nixdorf touchpoints. Easily create a service request, track progress and review current and historical service requests from any of your devices. **Need further assistance? Here's your three-step path to resolution:**



Step One

Log in to the DN AllConnect Live Portal via your browser from any device (computer, tablet or smartphone).

Access it at
DNAllConnectLive.DieboldNixdorf.com



Step Two

Have your information ready:

1. Your Site or Equipment ID
2. Problem description
3. Contact details

(Have a file or image that will help describe the issue? **Now is the time to upload it!**)



Step Three

Our experts will provide a resolution.

You can follow your service request through your app or computer and track progress in real time throughout the resolution process.