

Easy as 1-2-3 to open and track a Service Request

Digitally enabling real time access to our Product Support teams with DN AllConnect live.

DN AllConnect Live is simple, easy to use and transforms the way you interact with DN Service Teams. **Access the portal today at DNAllConnectLive.DieboldNixdorf.com.**

Compatible Browsers:	
Microsoft Edge	Version 25 and greater
Mozilla Firefox	Version 38 and greater
Safari	6.x and greater (on Mac OS)
Chrome	Version 30 and greater
Opera	Version 72 and greater



Step One

Log in to the DN AllConnect Live Portal via your computer.

Access it at
DNAllConnectLive.DieboldNixdorf.com



Step Two

Have your information ready:

1. Your Site or Equipment ID
2. Problem Description
3. Contact details

(Have a file or image that will help describe the issue? **Now is the time to upload it!**)



Step Three

Our experts will provide a resolution.

You can follow your service request through your smart device, or computer and track progress in real time throughout the resolution process.