

How To Ensure the Perfect Ticket Every Time

Get your issue resolved faster through DN AllConnect Live, using our simplified process.



DN AllConnect Live is your 24/7 portal for assistance with all your Diebold Nixdorf touchpoints. Easily create a service request, track progress and even access self-help 'know how' videos and guides to perform basic troubleshooting by yourself. **Need further assistance? Here's your three-step path to resolution:**



Step One

Log in to the DN AllConnect Live Portal via your mobile app, smart device or computer.

Access it at

DNAllConnectLive2.DieboldNixdorf.com

or download the app through the App Store or Google Play.



Step Two

Have your information ready:

1. Your Site or Store or Branch ID
2. Problem description
3. Contact details

(Have a file or image that will help describe the issue? **Now is the time to upload it!**)



Step Three

Our experts will provide a resolution.

You can follow your service request on your device and track progress in real time throughout the resolution process.