



## **DATA PROCESSING AGREEMENT**

This Data Processing Agreement (the “**DPA**”) is executed between [Diebold entity], [Address] (“**Company**”) and [Vendor name][Address] (“**Vendor**”). Company and Vendor are hereinafter referred to jointly as the “**Parties**” and each individually as a “**Party**.”

Company and Vendor are entering into this DPA further to the underlying services agreement (the “**Agreement**”) relevant to Vendor’s provision of the Services (as defined below). The Parties have agreed to enter into this DPA for purposes of compliance with Data Protection Laws (as defined below). The DPA forms an integral part of the Agreement and all capitalized terms not defined herein shall have the meaning set forth in the Agreement.

The DPA is effective as of [redacted] (the “**Effective Date**”).

### 1. Definitions.

The following definitions shall apply for this DPA:

“**Binding Corporate Rules**” means binding corporate rules that have been approved by the competent Supervisory Authority in accordance with Data Protection Laws and that are applicable to the provision of the Services.

“**Business**,” “**Business Purpose**,” “**Sell**” and “**Service Provider**” shall have the meanings given to them in the CCPA.

“**CCPA**” means California Civil Code Sec. 17981.100 *et seq* (also known as the California Consumer Privacy Act of 2018) and its implementing regulations as may be updated or amended from time to time.

“**Company Personal Data**” means all Personal Data (i) provided by (or on behalf) of Company to Vendor at any time in connection with or incidental to the Services, (ii) Processed at any time by the Vendor in connection with or incidental to the Services, or (iii) derived or generated by Vendor from the information described in (i) or (ii).

“**Controller**” (or such similar term under Data Protection Laws) means the entity that determines alone or jointly with others the purposes and means of Processing Personal Data.

“**Data Protection Laws**” means all worldwide laws and regulations applicable to Company, Vendor and/or the Services relating to (i) privacy and data security, and (ii) the use, collection, retention, storage, security, disclosure, transfer, disposal and other Processing of Company Personal Data, including without limitation European Data Protection Laws and the CCPA, in all cases as such laws and regulations may be amended, supplemented or replaced from time to time.

“**Data Subject**” means an identified or identifiable person to whom Personal Data relates.

“**Data Subject Request**” means a communication from a Data Subject regarding the exercise of rights pursuant to Data Protection Laws or an inquiry or complaint from a Data Subject related to the Processing of Company Personal Data.

“**European Data Protection Laws**” means all laws and regulations applicable to Company, Vendor or the Services relating to (i) privacy, data protection and data security; and (ii) the use, collection, retention, storage, security, disclosure, transfer, disposal and other Processing of Company Personal Data in Europe, including, without limitation, (a) the General Data Protection Regulation (EU) 2016/679 (“**GDPR**”), (b) any European Economic Area (“**EEA**”) Member State data protection law implementing or supplementing the GDPR, (c) the United Kingdom General Data Protection Regulation and UK Data Protection Act 2018 (together, “**UK Data Protection Laws**”), and (e) Swiss Federal Data Protection Act on 19 June 1992 and its Ordinance, in all cases as such laws and regulations may be amended, supplemented or replaced, from time to time.



**“Personal Data”** means any information relating to an identified or identifiable individual. It also includes any information protected similarly as “personal data,” “personal information,” “personally identifiable information” or such similar terms under Data Protection Laws.

**“Personal Data Breach”** means any actual or reasonably suspected breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure of or access to, Company Personal Data or breach of security of Vendor’s or its Suprocessors’ systems Processing Company Personal Data. Personal Data Breach shall also have the meaning assigned by Data Protection Laws to the terms “security incident,” “security breach,” “personal data breach” or such similar terms.

**“Personnel”** means the employees of Vendor, including its permanent employees, fixed-term contract employees or temporary workers.

**“Processing”** means any operation or set of operations which is performed upon Personal Data, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction.

**“Processor”** (or such similar term under Data Protection Laws) means the entity that Processes Personal Data on behalf of the Controller.

**“Response-Related Costs”** means Company’s internal and external costs relating to a Personal Data Breach, including, without limitation, (i) preparation and mailing or other transmission of legally required notifications; (ii) preparation and mailing or other transmission of such other communications to customers, agents, employees or others as Company deems reasonably appropriate; (iii) establishment of a call center or other communications procedures in response to such Personal Data Breach; (iv) public relations and other similar crisis management services; (v) forensic investigation, legal counsel, and accounting fees and expenses associated with Company’s investigation of and response to such event; (vi) costs for credit monitoring services that are associated with legally required notifications or advisable under the circumstances; and (vii) court costs, fees and expenses of attorneys, accountants and other experts and all other fees and expenses of litigation or other proceedings.

**“Services”** means the services and other activities that Vendor shall provide or carry out for Company as set forth in the Agreement.

**“Standard Contractual Clauses”** means the standard contractual clauses for the transfer of Personal Data to third countries approved pursuant to Commission Decision (EU) 2021/914 of 4 June 2021, found at [ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc\\_en](https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en).

**“Subprocessor”** means another Processor engaged by Vendor to Process Company Personal Data, in accordance with Company’s instructions.

**“Supervisory Authority”** means an independent public authority responsible for monitoring the application of Data Protection Laws, including the Processing of Personal Data covered by this DPA.

## 2. Scope and Operation.

2.1. This DPA applies to Vendor’s Processing of Company Personal Data in the provision of the Services to Company in accordance with the Agreement. In this context:

2.1.1. Where Data Protection Laws provide for the roles of “Controller” and “Processor,” Company acts as Controller of Company Personal Data and Vendor acts as Processor of Company Personal Data.

2.1.2. With respect to Company Personal Data of California residents, Company acts as a Business and Vendor acts as a Service Provider. Company is engaging Vendor to Process Company Personal Data of California residents on its behalf and in furtherance of one or more enumerated Business Purposes.

- 2.2. A description of the Processing of Company Personal Data related to the Services is set out in Annex 1. The description includes the subject matter, nature and purpose of Processing; the duration of the Processing; the categories of Company Personal Data and types of Data Subjects. Vendor shall not Process Company Personal Data for any other purpose than set out in Annex 1.
- 2.3. Vendor shall comply with Data Protection Laws when Processing Company Personal Data.
- 2.4. Vendor and any Subprocessor acting under its authority shall only Process Personal Data upon Company's documented instructions, unless, with respect to Personal Data of EEA or United Kingdom ("UK") Data Subjects, otherwise required by EU/EEA Member State law or UK law, respectively. In either case, Vendor shall inform Company of the relevant legal requirement prior to such Processing, unless Vendor is legally prohibited from informing Company of the requirement.
- 2.5. Vendor shall immediately inform Company if, in Vendor's opinion, Company's instructions infringe Data Protection Laws.
- 2.6. Vendor shall (i) not retain, use or disclose Company Personal Data for any purpose other than performing the Services for Company as specified in the Agreement, and (ii) not Sell Company Personal Data nor retain, use or disclose Company Personal Data outside of its direct business relationship with Company. Vendor understands the restrictions explicitly set forth in Cal. Civil Code 17981.140(w)(2)(A) and certifies that it will comply with such restrictions with respect to the Company Personal Data of California residents.
- 2.7. If Vendor becomes aware that Company Personal Data it is Processing is inaccurate, or has become outdated, it shall notify Company without undue delay and cooperate with Company to erase or rectify such Company Personal Data.

### 3. **Security Measures.**

- 3.1. In performing the Services, Vendor shall, at a minimum:
  - 3.1.1. Develop, implement, maintain, monitor and update (as necessary) a comprehensive, written information security program applicable to the protection of the security, confidentiality, integrity and availability of Company Personal Data;
  - 3.1.2. Implement technical and organizational measures to ensure a level of security appropriate to the risk associated with the Processing, including, at a minimum, the measures referred to in Data Protection Laws, and to protect Company Personal Data against a breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure of or access to Company Personal Data;
  - 3.1.3. Implement and maintain appropriate security measures in accordance with good industry practice in the country or countries in which Vendor is Processing Company Personal Data and in accordance with the requirements of Data Protection Laws;
  - 3.1.4. Use encryption methods to safeguard Company Personal Data while in transit;
  - 3.1.5. Regularly monitor compliance with such security safeguards and ensure that there is no material decrease in the level of security afforded to Company Personal Data during the duration of the Processing; and
  - 3.1.6. Provide timely updates to Company of any changes to the technical and organizational measures applicable to the Processing of Company Personal Data.
- 3.2. Annex 2 to this DPA describes the technical and organizational measures that Vendor has implemented with respect to the Processing of Company Personal Data.

### 4. **Confidentiality.**

- 4.1. Vendor shall keep all Company Personal Data and this DPA confidential.
- 4.2. Vendor shall limit access to Company Personal Data to Personnel who require such access in order to perform the Services. Any such access to Company Personal Data shall be granted on a strict “need to know” basis.
- 4.3. Vendor shall ensure that persons authorized to Process Company Personal Data have received appropriate training on their responsibilities and have executed written confidentiality agreements. Vendor shall ensure that such commitments to confidentiality endure through the duration of the Processing and after termination or conclusion of Processing.

5. **Subprocessing**

- 5.1. Vendor shall not engage any Subprocessor or disclose any Company Personal Data to any third party without Company's prior specific written authorization. Vendor shall submit the request for specific authorization to Company (by email to [dataprivacy@dieboldnixdorf.com](mailto:dataprivacy@dieboldnixdorf.com)) at least one month in advance of its engagement of a new Subprocessor. The request to engage a new Subprocessor should include (i) the identity of the new Subprocessor, (ii) the location in which the Subprocessor would Process Company Personal Data, (iii) a description of the relevant Processing operations to be carried out by the Subprocessor, and (iv) any other information reasonably requested by Company.
- 5.2. To the extent that Company authorizes Vendor to engage a Subprocessor (“**Authorized Subprocessor**”):
  - 5.2.1. Vendor shall evaluate the security, privacy and confidentiality practices of each Authorized Subprocessor to establish that such Subprocessor is capable of providing the level of protection required by this DPA;
  - 5.2.2. Vendor shall ensure that each Authorized Subprocessor is bound by a written agreement that at a minimum, binds Authorized Subprocessor to the same data protection obligations as those applicable to Vendor under this DPA. Such agreement must also include a third-party beneficiary clause whereby, in the event Vendor factually disappears, ceases to exist in law or becomes insolvent, Company shall have the right to terminate Vendor's agreement with Authorized Subprocessor and instruct Authorized Subprocessor to destroy or return Company Personal Data to Company. Vendor shall be responsible for ensuring Authorized Subprocessors comply with the obligations set forth in such agreement and Data Protection Laws;
  - 5.2.3. Any cross-border transfers of Company Personal Data from Vendor to Authorized Subprocessors must comply with Data Protection Laws and where required, utilize appropriate transfer mechanisms; and
  - 5.2.4. Vendor shall notify Company when its Authorized Subprocessor appoints a Subprocessor to Process Company Personal Data and comply with the requirements set out in this Section 5 of the DPA.
- 5.3. Upon request, Vendor shall provide (i) a list of Subprocessors to Company, and (ii) a copy of agreements with Subprocessors and any subsequent amendments thereto. Vendor may redact such agreements to the extent necessary to protect business secrets, other confidential information and Personal Data.
- 5.4. Vendor shall remain fully liable to Company for the performance of each Subprocessor's obligations in accordance with this DPA. Vendor shall notify Company of any failure by a Subprocessor to fulfill its contractual obligations.

6. **Data Subject Requests**

- 6.1. Vendor shall, without undue delay, and in any event within one business day, notify Company (by email at [dataprivacy@dieboldnixdorf.com](mailto:dataprivacy@dieboldnixdorf.com)) if it receives a Data Subject Request. Vendor shall not respond to any Data Subject Request, unless expressly instructed by Company.

- 6.2. Vendor shall provide all reasonable assistance to Company, including but not limited to providing requested information and/or deleting certain Company Personal Data, to ensure Company is compliant with its obligations under Data Protection Laws. Vendor shall comply with Company instructions when fulfilling its obligations under Section 6 of this DPA.
- 6.3. If Company requests information from Vendor to respond to a Data Subject Request, Vendor shall provide the requested information without undue delay, and in any event within three business days of Company's request. Vendor shall notify Company immediately if Vendor is unable to comply with the request for assistance. Such notification shall provide a detailed explanation as to why Vendor considers compliance with the request for assistance to be impossible.
- 6.4. In response to a Data Subject Request, Vendor shall provide Company Personal Data in a structured, commonly used, electronic, and machine-readable format or in such format as otherwise reasonably requested by Company.

## 7. **Personal Data Breach.**

- 7.1. Vendor shall without undue delay, and at the latest, within 24 hours after becoming aware of a Personal Data Breach, notify Company of the Personal Data Breach in writing, with a copy to [informationsecurity@dieboldnixdorf.com](mailto:informationsecurity@dieboldnixdorf.com). Such notification shall include: (i) a description of the nature of the Personal Data Breach (including the categories and approximate number of Data Subjects and data records concerned), (ii) the likely consequences of the Personal Data Breach, and (iii) the measures taken or proposed to be taken to address the Personal Data Breach, including to mitigate its possible adverse effects. If such information is not available at the time of initial notification, Vendor may provide such information to Company in a phased manner as the information becomes available.
- 7.2. Vendor shall immediately take action to contain such Personal Data Breach and mitigate potential risks to affected Data Subjects. Vendor shall keep Company advised of the status of the Personal Data Breach.
- 7.3. Vendor shall provide all assistance and cooperation reasonably requested by Company, in furtherance of (i) any correction, remediation, or investigation of a Personal Data Breach and/or the mitigation of any damage, (ii) any action Company may be required to take regarding a Personal Data Breach to comply with Data Protection Laws, including notifications to Supervisory Authorities and/or Data Subjects, and (iii) any actions that Company deems appropriate in relation to the Personal Data Breach, including the provision of any credit reporting services to affected Data Subjects.
- 7.4. Vendor shall not communicate with any third party (including any Data Subjects or regulatory authorities) regarding any Personal Data Breach, unless and until expressly instructed to do so by Company, or where required by law.
- 7.5. All remediation shall be at Vendor's expense and in accordance with Data Protection Laws. Vendor shall reimburse Company for all Response-Related Costs incurred by Company arising out of or in connection with a Personal Data Breach. Vendor shall cooperate at its own expense with Company in any litigation or other action deemed necessary by Company in relation to a Personal Data Breach.

## 8. **Audits and Inspections.**

- 8.1. Upon request, Vendor shall make available to Company any information Company may require (including information about Subprocessors) for purposes of demonstrating compliance with Company's obligations under this DPA and Data Protection Laws. Upon request, Vendor shall supply Company with a copy of its most recent internal or third-party audits and/or certifications pertaining to security, availability, processing integrity, confidentiality and privacy, including but not limited to certificates issued for the ISO 27000 series, the System and Organization Controls (SOC) 1 Report and the System and Organization Controls (SOC) 2 Type 2 Report. Vendor shall also complete security questionnaires provided by Company and commit to remediation efforts of any gaps identified upon review by Company.

- 8.2. Vendor shall allow for and contribute to audits conducted by Company or another auditor instructed by Company. If Vendor believes any request for information or cooperation pursuant to this DPA may infringe Data Protection Laws, it shall immediately notify Company in writing.
- 8.3. If requested by a Supervisory Authority, Vendor authorizes Company to share with such Supervisory Authority (i) any information Vendor provides pursuant to this DPA, and (ii) the results of any audit Company conducts pursuant to Section 8 of this DPA.

## 9. **Data Transfers.**

### OPTION 1:

- 9.1. [The Parties acknowledge that neither Vendor nor any Subprocessor will transfer Company Personal Data from the EEA, UK or Switzerland to a country outside the EEA, UK or Switzerland in the performance of the Services.]

### OPTION 2:

- 9.1. Vendor shall not transfer, or cause to be transferred, Company Personal Data from one country to another without Company's prior written consent. Where Company consents to such transfer, the transfer shall be in accordance with Data Protection Laws. Vendor shall provide an adequate level of protection for Company Personal Data wherever Processed in accordance with Data Protection Laws and this DPA.
- 9.2. Transfers of Company Personal Data from EEA/UK/Switzerland:
  - 9.2.1. Annex 3 lists the locations where Company Personal Data will be Processed by Vendor and any Subprocessors. Subject to Section 9.2.2, the Standard Contractual Clauses shall apply to Customer Personal Data that is transferred to any Third Country. The Parties shall comply with the Controller-to-Processor Standard Contractual Clauses (Module 2), subject to the additional terms in Annex 4. Subject to Section 9.2.2, Vendor shall also enter into Standard Contractual Clauses for onward transfers of Company Personal Data with Subprocessors Processing Company Personal Data outside the EEA, UK and Switzerland.
  - 9.2.2. The Standard Contractual Clauses shall not apply to Customer Personal Data that is transferred to a country deemed adequate by the European Commission (or by the UK Parliament with respect to transfers of Company Personal Data from the UK) or to any Third Country if Binding Corporate Rules or an alternative recognized compliance standard under Data Protection Law has been implemented for such transfer.
  - 9.2.3. Vendor shall assist Company with completing any assessments for transfers of Company Personal Data outside of the EEA, UK and/or Switzerland, including by providing any information reasonably requested by Company related to a Subprocessor. The Parties agree to work together to implement safeguards for transfers of Company Personal Data to Third Countries that Company deems necessary to ensure such transfer is in compliance with Data Protection Laws.
- 9.3. In the event that any of the data transfer mechanisms set forth in this Section 9 of this DPA are amended, replaced, repealed or invalidated, the Parties shall work together in good faith to implement a valid transfer mechanism under Data Protection Laws, provide assurances as required under Data Protection Laws, and/or negotiate a solution to enable transfers of Company Personal Data that comply with Data Protection Laws.

## 10. **Sharing Company Personal Data with Third Parties.**

- 10.1. Vendor shall not disclose or provide access to any Company Personal Data to law enforcement or any other third party unless required by law. If Vendor is contacted with a demand for Company Personal Data, Vendor shall (i) attempt to redirect the law enforcement agency or other third party to request the Company Personal



Data directly from Company, (ii) reject the request or demand unless required by law to comply, and (iii) promptly notify Company and provide Company a copy of the request or demand unless legally prohibited from doing so. If Vendor is compelled to disclose or provide access to any Company Personal Data to law enforcement or a third party or becomes aware of direct access by law enforcement authorities, Vendor shall notify Company of such action unless prohibited by law.

- 10.2. Vendor shall not provide any third party: (i) direct, indirect, blanket or unfettered access to Company Personal Data; (ii) encryption keys used to secure Company Personal Data or the ability to break such encryption; or (iii) access to Company Personal Data if Vendor is aware that the data is to be used for purposes other than those stated in the third party's request.

**11. Deletion or Return of Company Personal Data.**

- 11.1. Following termination or expiration of this DPA, or upon written request of Company, Vendor shall, at the choice of Company, securely destroy Company Personal Data or return Company Personal Data to Company and destroy existing copies, unless applicable law requires retention of Company Personal Data. If Vendor is required to retain Company Personal Data to comply with applicable law, Vendor must inform Company of such legal requirement. Vendor shall continue to comply with this DPA with respect to such retained Company Personal Data and only Process such data to the extent and for so long as required by applicable law.

- 11.2. Any Company Personal Data returned to Company shall be returned in a commonly used, structured, electronic, and machine-readable format or in such format as otherwise reasonably requested by Company.

- 11.3. Immediately after destroying Company Personal Data, Vendor shall provide to Company certified written confirmation of such secure destruction.

12. **Recordkeeping.** Vendor shall maintain a record of all Processing activities carried out on Company's behalf in accordance with Data Protection Laws. Vendor shall make such record available to Company and the applicable Supervisory Authority upon request.

13. **Data Protection Impact Assessments.** To the extent required by Data Protection Laws, Vendor shall provide all reasonable assistance to Company to ensure Company is compliant with its obligations under Data Protection Laws related to conducting data protection impact assessments and privacy impact assessments and seeking prior consultation or approval from Supervisory Authorities.

14. **Cooperation.** Vendor shall inform Company immediately if it receives a request from a Supervisory Authority or other governmental authority related to the Processing of Company Personal Data, which Company may decide to resolve at its sole discretion. Vendor shall cooperate with Company to respond to requests from Supervisory Authorities or other governmental authorities that relate to the Processing of Company Personal Data by Vendor or Subprocessors.

15. **Claims.** If Company faces an actual or potential claim arising out of or related to an alleged violation of any Data Protection Laws, Vendor shall promptly provide all materials and information requested by Company that are relevant to the defense of such claim and the underlying circumstances concerning the claim.

16. **Insurance.** In addition to any other insurance required under the Agreement, Vendor shall maintain insurance coverage for privacy and cybersecurity liability (including costs arising from data destruction, hacking or intentional breaches, crisis management activity related to Personal Data Breaches, and legal claims for Personal Data Breaches, privacy violations, and notification costs) of at least \$3,000,000.00 U.S. per occurrence.

17. **Allocation of Costs.** Each Party shall perform its obligations under this DPA at its own cost, unless otherwise specified herein.

**18. Noncompliance; Remedies.**

- 18.1. If Vendor can no longer meet its obligations under this DPA, including its obligations under the Standard Contractual Clauses (if applicable), it shall immediately stop Processing Company Personal Data (other than merely storing and maintaining the security of the affected Company Personal Data) and notify Company by email at [dataprivacy@dieboldnixdorf.com](mailto:dataprivacy@dieboldnixdorf.com). Vendor will cooperate with Company's instructions regarding any unauthorized Processing of Company Personal Data by Vendor.
- 18.2. Any breach of any provision of this DPA may result in irreparable harm to Company, for which monetary damages may not provide a sufficient remedy, and therefore, Company may seek both monetary damages and equitable relief. In the event Vendor breaches any of its obligations under this DPA, Company will have the right to suspend Vendor's continued Processing of any Personal Data, without penalty, immediately upon notice to Vendor.
19. **Termination.** Any material breach of this DPA by Vendor shall constitute a material breach of the Agreement that:
- 21.1 Gives rise to Company's termination rights under the Agreement; and
- 21.2 Shall not be subject to any limitation or exclusion of liability provisions contained in the Agreement.
20. **Indemnity.** Vendor shall indemnify, defend and hold harmless Company, its affiliates, officers, directors and employees against all claims, actions, losses, external claims, demands, liabilities, suits, enforcement actions, damages, penalties, fines, expenses and costs (including attorneys' fees, consultants' fees and court costs) arising from or related to (i) the failure of the Vendor to comply with Data Protection Laws; (ii) any breach of this DPA; (iii) any Personal Data Breach; (iv) the negligence, gross negligence, bad faith or intentional or willful misconduct of Vendor or Vendor personnel in connection with the obligations set forth in this DPA; (v) Vendor's failure to anonymize and/or de-identify personal data in accordance with the Agreement; and (vi) Vendor's use of a Subprocessor and/or the Subprocessor's acts or omissions in relation to Company Personal Data.
21. **Amendment.** This DPA may be amended upon written agreement by both Parties. If changes to Data Protection Laws require this DPA to be amended, the Parties will work in good faith to amend the DPA.
22. **Third-Party Beneficiaries.** Company's subsidiaries and affiliates are intended third-party beneficiaries of this DPA and this DPA is intended to relay the same benefits to Company's subsidiaries and affiliates.
23. **Processing of Personnel Personal Data.** In some cases, Company may Process Personal Data of Personnel (i.e., name, business email address, phone number). Details related to this Processing are provided in Company's privacy notice available at: <https://www.dieboldnixdorf.com/en-us/privacy-policy/global-privacy-notice..>





IN WITNESS WHEREOF, Company and Vendor have executed this DPA as of the Effective Date.

[DIEBOLD ENTITY]

[VENDOR]

\_\_\_\_\_  
Authorized Signatory

\_\_\_\_\_  
Authorized Signatory

\_\_\_\_\_  
Name

\_\_\_\_\_  
Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Title



## ANNEX 1: DESCRIPTION OF PROCESSING

**Subject Matter of Processing:** The subject matter of the Processing is [REDACTED].

**Nature and Purpose of Processing:** The nature and purpose of the Processing is [REDACTED]

**Duration of Processing:** The duration of the Processing is the term of the Agreement and until all Company Personal Data has been destroyed or returned in accordance with Section 11 of this DPA.

**Categories of Company Personal Data:** Vendor Processes the following categories of Company Personal Data: [REDACTED]

**Types of Data Subjects:** Vendor Processes Company Personal Data of the following types of Data Subjects: [REDACTED]

## **ANNEX 2: TECHNICAL AND ORGANIZATIONAL MEASURES**

The minimum technical and organizational measures to be applied by the Supplier for the provision of the Services are available at: [\[add link\]](#)

### ANNEX 3: LOCATION OF PROCESSING

1. **Name:**  
**Address:**

### ANNEX 4: STANDARD CONTRACTUAL CLAUSES OPERATIVE PROVISIONS AND ADDITIONAL TERMS

1. For purposes of the Controller-to-Processor Standard Contractual Clauses (Module 2), Company is the “data exporter” and Vendor is the “data importer.” The Parties agree to the following terms:
  - a. Incorporation by Reference. The Parties shall abide by and transfer Company Personal Data in accordance with the Controller-to-Process Standard Contractual Terms (Module 2), which are incorporated into this DPA by reference. Each Party is deemed to have executed the Standard Contractual Clauses by executing this DPA. The information required for the purposes of the Appendix to the Standard Contractual Clauses is set out in Annex 2 (technical and organizational measures) and Annex 5 (description of processing).
  - b. Docking Clause. The option under Clause 7 of the Standard Contractual Clauses shall not apply.
  - c. Onward Transfers. For the purposes of Clause 8.8 of the Standard Contractual Clauses, Vendor is responsible for executing Standard Contractual Clauses with any third party or ensuring third party's compliance with the requirements set out in Clause 8.8 of the Standard Contractual Clauses.
  - d. Authorization of Subprocessors. For the purposes of Clause 9 of the Standard Contractual Clauses, Option 1 (Specific Prior Authorisation) is selected and the process and time period for Subprocessors shall be as described in Section 5 of this DPA.
  - e. Subprocessors and Onward Transfers. For the purposes of Clause 9(b) of the Standard Contractual Clauses, Vendor must require that a Subprocessor enter into Standard Contractual Clauses if it engages its own Subprocessor to Process Company Personal Data in a Third Country.
  - f. Supervisory Authority. Clause 13(a) of the Standard Contractual Clauses shall apply as follows:

The supervisory authority with responsibility for ensuring compliance by the data exporter with Regulation (EU) 2016/679 as regards the data transfer, as indicated in Annex I.C, shall act as competent supervisory authority.
  - g. Government Access Requests. For the purposes of Clause 15(1)(a) of the Standard Contractual Clauses, Vendor shall notify Company (only) and not the Data Subject(s) in case of government access requests.
  - h. Governing Law and Jurisdiction. For the purposes of Clause 17 and Clause 18 of the Standard Contractual Clauses, the Member State for purposes of governing law and jurisdiction shall be Germany.
2. In case of any transfers of Company Personal Data from the United Kingdom and/or transfers of Company Personal Data from Switzerland subject exclusively to the Swiss Data Protection Law, (i) general and specific references in the Standard Contractual Clauses to GDPR or EU or EEA Member State law shall have the same meaning as the equivalent reference in UK Data Protection Laws or Swiss Data Protection Law, as applicable; and (ii) any other obligation in the Standard Contractual Clauses determined by the EEA Member State in which the data exporter or Data Subject is established shall refer to an obligation under UK Data Protection Laws or Swiss Data Protection Law, as applicable. In respect of data transfers governed by Swiss Data Protection Law, the Standard Contractual Clauses also apply to the transfer of information relating to an identified or identifiable legal entity where such information is protected similarly as Company Personal Data under Swiss Data Protection Law until such laws are amended to no longer apply to a legal entity.



## ANNEX 5: DESCRIPTION OF PROCESSING/TRANSFER

### 1. LIST OF PARTIES

#### Data exporter(s):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact person's name, position and contact details: \_\_\_\_\_

[dataprivacy@dieboldnixdorf.com](mailto:dataprivacy@dieboldnixdorf.com) \_\_\_\_\_

Activities relevant to the data transferred under these Clauses:

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Signature and date: \_\_\_\_\_

Role (controller/processor): Controller

#### Data importer(s):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact person's name, position and contact details: \_\_\_\_\_

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Activities relevant to the data transferred under these Clauses:

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Signature and date: \_\_\_\_\_

Role (controller/processor): Processor

### 2. DESCRIPTION OF TRANSFER

*Categories of data subjects whose personal data is transferred*



### *Categories of personal data transferred*

[ ]

*Sensitive data transferred (if applicable) and applied restrictions or safeguards that fully take into consideration the nature of the data and the risks involved, such as for instance strict purpose limitation, access restrictions (including access only for staff having followed specialised training), keeping a record of access to the data, restrictions for onward transfers or additional security measures.*

[ ]

*The frequency of the transfer (e.g. whether the data is transferred on a one-off or continuous basis).*

[ ]

### *Nature of the processing*

[ ]

### *Purpose(s) of the data transfer and further processing*

[ ]

*The period for which the personal data will be retained, or, if that is not possible, the criteria used to determine that period*

The duration of the Processing is the term of the [ ] and until all personal data processed by data importer on behalf of data exporter has been destroyed or returned in accordance with the data processing agreement.

*For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing*

[ ]

## **3. COMPETENT SUPERVISORY AUTHORITY**

*Identify the competent supervisory authority/ies in accordance with Clause 13*

Germany

## **4. LIST OF SUB-PROCESSORS**

The controller has authorised the use of the following sub-processors:

1. Name: ...

Contact person's name, position and contact details: ...

Description of processing (including a clear delimitation of responsibilities in case several sub-processors are authorised): ...