PC/E Application Administrator (Senior)

Service line: Global Strategic Delivery Center – **"Application Management – Banking "**

JOB DESCRIPTION:

PC/E administrator is working for DN customers from Finance and Banking sector where is providing the support and complex tasks to fulfil their expectations. He is creating and maintaining solutions to keep SLA on expected levels, improving the qualitative areas and implementing innovated solution to improve delivery of service.
PC/E administrator is providing support for J2EE applications, middleware containers and infrastructure used by these applications which are providing Monitoring, Transaction Management Journaling, Cash management.

Duties and Responsibilities:

- Application administrator for Diebold-Nixdorf proprietary applications – Linux based – for Banking, Petrol customer sector and related services like Monitoring platform, PC/E Application Management, Transaction Management Journaling, Cash management
- Performing the support for J2EE based applications
- L2/L3 Support regarding Applications and ICT
- Responsible for the Incident, Change, Problem and request management process for applications and related infrastructure environment (e.g. application servers, LoadBalancers, …)
- Delivering of Root Cause analysis within scope of responsibilities for major issues
- Delivery of complex nonstandard orders (special reports for customers, sql queries, data collection and processing, etc.)
- Consulting, contributing and cooperation within complex projects across organization, preparation of project procedures and delivery of project objective
- Handling of corporate processes and requirements in Incident, Problem, Change, Release, Configuration Management
- Responsible for Continual Service Improvement through automation IT solution, improving of effectiveness of services and decreasing of failures
- Control, Management and Tuning of: Job's (Batch, Backup, Archive, Journals, Reports, Log's, …)
- Configuration of middleware application containers (WebSphere, Tomcat, JBoss, Wildfly, Glassfish, Apache, IHS) Proprietary Diebold Nixdorf Payments Applications

- Consulting and collaboration with other technical roles, mainly with Solution architects, Solution owners or Service owners
- Staying as Quality Gate for Customer specific or Project documentation, Known error documentation, Knowledge Base within area of responsibility
- Mentoring for colleagues within team

QUALIFICATION REQUIREMENTS:

- Able to communicate in English language (speak, read, write)
- Good communication kills – convince colleagues about new idea, be able to communicate on good level under pressure.
- Detailed planning, organization, time management, and project management skills experience is a plus
- Ability to mentor junior colleagues
- Advanced Linux knowledge
- Experience with apache http web server, Active MQ, tomcat, JBoss/wildfly, Perl Scripts, Bash Scripts, RHEL OS, LDAP, Python scripting
- General Overview about Java and J2EE platform
- Knowledge one of: Tomcat/Apache/JBoss/Glassfish/WebSphere
- Linux and Network troubleshooting
- Application Operation & Interface / Job management experience
- Professional education in Computer Science, Information Technology or Electrical is a plus.
- Experience in ICT services in large organization is a plus
- Experience in ITSM according to ITIL is a plus
- Understanding of network diagram and topology
- Understanding of Infrastructure architecture diagram

APPLY NOW

Minimum basic wage component (gross): 1400 EUR/month