

Improve Your Self-Service Offerings With The McDonald's K2.0 Plus Kiosk

Self-service terminals have become a key part of the everyday shopping experience, and guests expect a complete, simple, automated process. For the Informal Eating Out Sector operators, this means providing guests with an easy-to-use ordering option that reduces wait times and boosts the restaurant's order taking capacity. Diebold Nixdorf's Kiosk, exclusively designed for McDonald's, does just that, boosting guests satisfaction and offering upselling opportunities.

The user-friendly Kiosk is a robust and flexible solution that handles all ordering and cashless payment functions. It's also built to last, reducing the total cost of ownership and provides increased availability when your customers need its services most.

Designed for Today's Busy Guests

K2.0 Plus Kiosk's ergonomic slim line design offers a reliable, yet flexible self-service solution that can be tailored to meet McDonald's business needs and guest demands. Using multi-touch technology, the kiosk's large screens are ideal not only for self-service ordering, but also as advertising space that offers a key touch point for guest interactions.

Adaptable and Customizable

Built for 24/7 operation, the K2.0 Plus Kiosk offers flexible configuration options, making it the perfect kiosk for businesses that demand tailored solutions:

- Functions well as a single-sided standalone kiosk or dual-sided in a back to back setup.
- Easily mounted on a steel pole or a wall.

A Strategic Solution That Delivers Results

The K2.0 Plus Kiosk meets the demands of McDonald's business while delivering the perfect guest touchpoint:

- Improved service that translates into guest satisfaction.
- A decrease in wait times, which boosts the guest experience and increases business productivity.
- A robust, easy-to-maintain solution that provides optimal availability and reduced TCO.
- An ideal space to promote up-selling options



Features

32" USA K2.0 PLUS KIOSK

- Interactive indoor kiosk terminal for self-ordering and cashless payment

ARCHITECTURE THAT MEETS HIGH STANDARDS

- Highly reliable, market-proven technology
- Flexible, modular design for enhanced functionality
- Easy integration into IT system landscapes with maximum flexibility

YOUR CHOICE OF INSTALLATION OPTIONS

- Single-sided or dual-sided installation
- Two options for installation:
 - Free-standing
 - On-wall installation
- Floor- or ceiling cabling

KIOSK HOUSING

- Powder coated metal housing with standard color white RAL9010
- Anti-graffiti top coating
- Powder coated covered pole, base plate and ceiling pole RAL9007

COUNTRY SPECIFIC OPTIONS

- USA specific ADA features such as help button, braille, call assist pole light and white cane detect raised base plate
- Options to adapt Table Locator Services (Radius Networks)

System Options

SYSTEM UNIT

- Use of latest PC technology, which offers excellent scalability and can easily adapt to constantly changing retail business requirements

PC unit Coffeelake

- Processor Intel®Core i5-8500T
- Graphics Intel®UHD 630
- Memory 8 GB DDR-4
- Win10 IoT® license included

CUSTOMER INTERACTION

Two completely autonomous computer systems with touchscreens to offer simultaneous customer interaction with the application from both sides of the dual-sided kiosk.

Display unit

- Screen size 31.5 inches (801,31 mm) diagonal
- Resolution Full HD 1,920 x 1,080; anti-glare
- Luminance 500 cd/m²
- Projected capacitive touch technology (PCT)
- 10 simultaneous touches

SCANNING AND PRINTING

2D Scanner

- Honeywell CM3680

Printer

- Thermal printer 3.15 inches (80 mm), Epson TM T88V

PAYMENT

Cashless Payment

Integration of the following standard payment terminals:

- VeriFone MX915

Service Options

Tailored services enable efficient deployment of solutions and the highest possible system availability and security based on the DN AllConnect ServicesSM Platform:

- Global Deployment and Implementation Services: Installation and integration into existing environments
- Maintenance Services: Remote monitoring, advanced exchange and on-site break-fix services to improve availability
- Managed Services: Store lifecycle management, transformational outsourcing and consulting services

WHY DIEBOLD NIXDORF?

We are a world-leader in the self-service environment with a presence in more than 130 countries. Our innovative solutions and support ensure your restaurants are prepared to offer a modern, digitized experience. As your end-to-end partner, we can arm you with the tools you need to transform customer relationships—and provide ongoing services and software support to ensure your self-service terminals stay up and running. Diebold Nixdorf stands committed to McDonald's strategic initiatives now and long into the future.

Dimensions



Single-Sided Kiosk (W/O Pole)

Dimensions (H x W x D):

43.9 inches (1.115 mm) x 18.64 inches (474 mm) x 7.52 inches (192 mm)

Weight: approx. 110.23 lbs. (50 kg)

Dual-Sided Kiosk (W/O Pole)

Dimensions (H x W x D):

43.9 inches (1.115 mm) x 18.64 inches (474 mm) x 9.37 inches (1.115 mm)

Weight: approx. 176.37 lbs. (80 kg)

Pole Height With ADA Plate

Approx. 29.96 inches (761 mm)

Pole Weight With ADA Plate

Approx. 44.09 lbs. (20 kg)