

# Delight Your Guests with a Self-Service Kiosk Designed Exclusively for the McDonald's Environment

Self-service terminals have become a key part of the everyday shopping experience, which means your guests expect a simple, automated process. For Informal Eating Out Sector (IEOS) operators, this means providing guests with an easy-to-use ordering option that reduces wait times and boosts your restaurant's order-taking capacity. The Next Gen Kiosk 32" Plus (NGK 32" Plus), designed exclusively for McDonald's, does just that, boosting guest satisfaction and offering upselling opportunities.

Robust and flexible, the NGK 32" Plus handles all ordering and cashless payment functions. It's built to last, reducing the total cost of ownership (TCO) and provides increased availability when your guests need it most.

## Designed for Today's Busy Guests

The kiosk's ergonomic, slim-line design offers a reliable, flexible self-service solution that can be tailored to meet the business needs and guest demands of your McDonald's restaurant network. Featuring multi-touch technology, the kiosk's large screens are ideal not only for self-service ordering, but also for presenting advertising that can be quickly and easily updated.

## Adaptable & Customizable

Built for 24/7 operation, the NGK 32" Plus offers flexible configuration options, so it fits in a wide range of ordering areas:

- Can be implemented as a single-sided standalone kiosk or dual-sided in a back-to-back setup.
- Can be easily mounted on a steel pole or a wall.

## A Strategic Solution that Delivers Results

The NGK 32" Plus meets the rigorous demands of your restaurants, while delivering an enjoyable, intuitive guest touchpoint:

- Improved service that translates into guest satisfaction
- A decrease in wait times, which improves guest experiences and increases business productivity
- A robust, easy-to-maintain solution that provides optimal availability and reduced TCO
- An ideal space to promote upselling options



## Features

### NGK 32" PLUS KIOSK

- Interactive indoor kiosk terminal for self-ordering and cashless payment

### ARCHITECTURE THAT MEETS HIGH STANDARDS

- Highly reliable, market-proven technology
- Flexible, modular design for enhanced functionality
- Easy integration into IT system landscapes with maximum flexibility

### YOUR CHOICE OF INSTALLATION OPTIONS

- Single-sided or dual-sided installation
- Two options for installation:
  - Free-standing
  - On-wall installation
- Floor- or ceiling cabling

### KIOSK HOUSING

- Powder coated metal housing with standard color white RAL9010
- Anti-graffiti top coating
- Stainless steel covered pole, base plate and ceiling pole

### COUNTRY SPECIFIC OPTIONS

- Options to adapt Table Locator Services (Radius Networks)
- Adapted to different Payment Terminals, e.g. iPP320/350, VX820, ...
- Pre-configured for Accessibility options

## System Options

### SYSTEM UNIT

- Use of latest PC technology, which offers excellent scalability and can easily adapt to constantly changing retail business requirements

### PC unit Coffeelake

- Processor Intel®Core i5-8500T
- Graphics Intel®UHD 630
- Memory 8 GB DDR-4
- Win10 IoT® license included

### CUSTOMER INTERACTION

Two completely autonomous computer systems with touchscreens to offer simultaneous customer interaction with the application from both sides of the dual-sided kiosk.

### Display Unit

- Screen size 31.5 inches (801,31 mm) diagonal
- Resolution Full HD 1,920 x 1,080; anti-glare
- Luminance 500 cd/m²
- Projected capacitive touch technology (PCT)
- 10 simultaneous touches

### SCANNING & PRINTING

#### 2D Scanner

- Honeywell N5680SR

#### Printer

- Thermal printer 80 mm (3.15 inches), e.g. TH230+, P1200
  - Flexible, country specific implementation options for fiscal printers (e.g. POSNET, Datecs, ...)

### PAYMENT

- Cashless Payment
- Flexible, country specific implementation of EFT and NFC payment solutions (e.g. Ingenico iPP320/350, iPP480, iUx250 series; Verifone VX820, MX915, ...)

## Service Options

Tailored services enable efficient deployment of solutions and the highest possible system availability and security based on the DN AllConnect Services<sup>SM</sup> Platform:

- Global Deployment and Implementation Services: Installation and integration into existing environments
- Maintenance Services: Remote monitoring, advanced exchange and on-site break-fix services to improve availability
- Managed Services: Store lifecycle management, transformational outsourcing and consulting services

### WHY DIEBOLD NIXDORF?

We are a world-leader in the self-service environment with a presence in more than 130 countries. Our innovative solutions and support ensure your restaurants are prepared to offer a modern, digitized experience. As your end-to-end partner, we can arm you with the tools you need to transform customer relationships—and provide ongoing services and software support to ensure your self-service terminals stay up and running. Diebold Nixdorf stands committed to McDonald's strategic initiatives now and long into the future.

## Dimensions



Height: 1,949 mm (76.73 inches)

Width: 514 mm (20.2 inches)

Depth: 191 mm (7.52 inches) single-sided

Depth: 235 mm (9.25 inches) double-sided