

# Implementation Services

Powered by DN AllConnect® Services for Retail



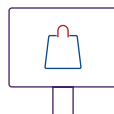
Ensure you never miss an opening: from upgrading existing stores to opening new ones, or even downsizing. As your single point of contact (SPOC), we manage staging, logistics, installation, and third-party coordination with full transparency throughout the process. Our services are tailored to your specific needs, helping you maneuver the complexity of national and international rollouts while keeping your focus on day-to-day operations. Backed by proven global retail processes, methodologies, and tools, we ensure timely deployments that let your business scale and flexibly organize IT services as needed. We can take care of it all—or just the parts you need.

## Retail moves fast – DN AllConnect® Services for Retail keeps you ahead



### DEPLOY FAST

Open, expand, modernize and upgrade your stores with ease, keeping your focus on the business.



### RUN RELIABLY

Restore retail IT quickly, efficiently and cost-effectively to remain operations at any time.



### SCALE RESILIENTLY

Provides a personal security policy for each authorized user so that functions, programs and resources can only be used within the predefined framework

Your Team. Powered by Ours.

## Implementation Services

Ensure your shoppers enjoy the same experience from door opening, with globally proven deployment processes, skilled experts and the right tools.

### KEY FEATURES

- End-to-end solutions which can cover planning, design, configuration, and implementation
- Transparent 24/7 dashboard access for workflow tracking
- Single point of contact for streamlined communication and accountability
- Modular service packages tailored to deployment needs
- Multivendor hardware and software support
- Store architecture and design services
- Turnkey store opening and closure services
- Civil works and construction support
- Market entry and blueprint services for global expansion

### TECHNICAL BENEFITS

- Pre-staged system configuration for seamless deployment
- Detailed site surveys and data analysis for accurate planning
- Scalable deployment services
- Efficient logistics and stock management
- Frictionless implementation of store IT infrastructure
- Vendor coordination and third-party management as single point of contact
- Standardized global processes and tools ensuring more than 230,000 implementations forms per year
- Reduced complexity in service delivery
- High-performance multivendor support

### BUSINESS BENEFITS

- Faster time-to-market with efficient rollout processes
- Reduced operational disruption during implementation
- Lower costs through streamlined vendor management
- Enhanced customer experience through modernized retail environments
- Simplified project execution with turnkey solutions
- Improved accountability and transparency
- Support for opening, expansion, downsizing, or modernization
- Optimized service partnerships with scalable solutions
- Compliance with local requirements and regulations

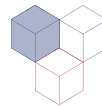


### TAILORED SERVICES

#### Strategy-First. Service-Backed

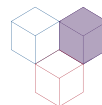
Every retailer operates in a unique environment, with distinct business priorities, IT infrastructures, and operational challenges. That's why DN AllConnect® Services offers flexible services that can be tailored to meet individual needs, ensuring the right level of support and responsibility for every business model.

## Experience the freedom of choice with your favorite services.



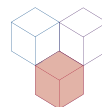
### BASIC SERVICES

The Basic Services allow retailers to retain full control by selecting specific services as needed, ensuring they can leverage expert support while maintaining operational oversight.



### CORE SERVICES

For those looking for a more integrated approach, the Core Services provide end-to-end management of entire processes, including third-party coordination, while still allowing retailers to retain strategic control.



### ENHANCED SERVICES

Retailers seeking a fully managed solution can opt for the Enhanced Services, which outsources IT operations entirely to Diebold Nixdorf, ensuring maximum system performance, availability, and efficiency while allowing internal teams to focus on core business growth.

Learn more at [DieboldNixdorf.com/Services](https://www.dieboldnixdorf.com/Services).

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