

Diebold Nixdorf Debt Restructuring

Frequently Asked Questions for Suppliers

Diebold Nixdorf recently announced that we have completed our financial restructuring process and emerged from the related U.S. Chapter 11 and 15 and Dutch proceedings, better positioning the company for long-term growth. We also announced the relisting of Diebold Nixdorf's newly issued common stock on the New York Stock Exchange under the symbol "DBD" on Aug. 14. This announcement represents the culmination of that work and is a pivotal moment for our company as we emerge a financially stronger Diebold Nixdorf – with a recapitalized balance sheet, enhanced liquidity and the foundation needed for long-term success. With this process complete, we are well-positioned to drive solid operational performance and continue delivering best-in-class products and services to banks and retailers around the world.

Please contact your Diebold Nixdorf representative with any additional questions.

1. What does emergence mean for suppliers?

Completing our restructuring process has provided us with the necessary liquidity to ensure supplier payments. We have emerged as a stronger company, and our suppliers can expect payments on a regular cadence. Our ongoing collaboration is invaluable as we deliver industry-leading solutions and services to our customers.

2. Did the debt restructuring provide Diebold Nixdorf with the liquidity it needs to pay suppliers, including outstanding debts? Will you pay past-due balances?

Our plan included financing that allows us to pay debts that arose before the Chapter 11 filing, which is a benefit to our suppliers. Our large-scale effort to address past-due supplier payments was completed in July. We are laser-focused on fortifying our balance sheet so we can continue to serve our customers and return to a consistent cadence of timely payments as quickly as possible.

3. Does this mean we will receive our payment on time and in full moving forward? How long until we can expect payment timelines to return to normal?

Emerging from the debt restructuring process has provided us with ample liquidity to address existing supplier balances and help ensure more timely payments moving forward. Normalizing payment schedules will be an ongoing focus for the company after emergence as we work to solidify relationships with our suppliers and remain laser-focused on serving our customers moving forward.

4. Does emergence have any impact on existing contracts? Will there be changes to payment terms?

No. Our supplier contracts have been preserved through this process and will remain that way. Normalizing payment schedules will be an ongoing focus for the company after emergence as we work

to solidify relationships with our suppliers and remain laser-focused on serving our customers moving forward. Please contact your Diebold Nixdorf representative to discuss specifics about your account.

5. How might emergence affect the project my company currently has underway with Diebold Nixdorf (and our investment in that project)?

Emerging from our debt restructuring will not impact our day-to-day operations, and we are committed to continuing to invest in and improve our business. Please contact your Diebold Nixdorf representative to discuss specifics regarding any current or pending project.

6. Where can I find more information?

Please contact your Diebold Nixdorf representative or visit our website at [DieboldNixdorf.com/Restructuring](https://www.DieboldNixdorf.com/Restructuring). You can also learn more through our third-party claims agent at <https://cases.ra.kroll.com/DieboldNixdorf>.