

## COMPREHENSIVE SERVICES

### CONTENT DELIVERY PERSONALIZATION

This option provides the capability for each consumer to personalize his or her ATM banking experience. The consumer will be given the opportunity to select or modify his or her “personalization” options or preferences for Fast Cash, Receipt/ No Receipt and Language at the ATM when performing a standard transaction. This information will be captured and stored in the Diebold Nixdorf Content Delivery system. When a consumer enters a card on future visits, the system will use the captured information to personalize the screens the consumer sees at the Client’s ATM covered by the Personalization option. This eliminates the need for him or her to select these options at each visit and it improves operational efficiency. To receive this option, the Client’s ATM driving host and network must currently offer a “Receipt Yes or No”. To support the language preference, the ATM driving host and network must support this and the Additional Language option must be purchased.

#### REPORTING AND WEBSITE ACCESS

- In addition to the other listed reports, a Preference Report will be available.

#### IMPLEMENTATION PROJECT - ADDITIONAL CLIENT RESPONSIBILITIES

- Perform personalization ATM transactions and review for accuracy
- Provide training to ATM consumer on setting preferences