

## Inventory Management

Inventory Management provides a single location to view of terminal hardware and software and supporting configuration & release management processes. This includes data that can support PCI (Payment Card Industry) compliance requirements, such as Encrypted PIN Pad tracking.

### General Provision

- Hardware and software component information and configurations include:
  - Standard Hardware and Software inventory
    - Base-Data: BIOS, Storage-Devices, Peripherals, etc.
      - ◆ This includes information about the encrypting PIN pads (EPPs) installed on client terminals
    - Network-: IP-Information, Modems, Net-Adapter
    - Software: Matched and Native versions of Software products
    - Definable inventory queries
- Provides functions to group systems based on the data (single devices / whole fleet)
- Underlies special user rights to ensure the highest security standards
- Standardized settings for user friendly usage

### Operating Requirements

- Installed Diebold Nixdorf monitoring agent
- Supported OS versions:
  - Windows XP, 7, 8.1 and 10
  - Windows 2003, 2008 and 2012 Server
  - SLES 11, Red Hat Enterprise Linux 6.x, CentOS 6.x
- Minimum system requirements
  - Disk space: 173 MB
  - Memory: 75 MB

### Standard Features

- Automatic retrieval of hardware and software information using a Diebold Nixdorf installed agent
- Real stock installed monitoring agent software packages
- Inventory data reports
- Supports terminal fleet software standardization for software lifecycle management

### How it Works

Diebold Nixdorf Inventory Management services provides automated retrieval and reporting of available hardware and software through the use of:

- Installation of the Diebold Nixdorf Monitoring Agent
- Addition of rules to the terminal's firewall software that are tailored to the Inventory Management services
- Connectivity from the terminal to the Diebold Nixdorf Monitoring Platform

During the client installation process, a configuration of the monitoring agent is implemented to the terminals that facilitate the Inventory Management services process.

### Retrieval Schedule

After an initial scan and download, weekly scans will be scheduled and the data uploaded into web portal.

### Reporting

Inventory Management services data will be available through the Diebold Nixdorf Managed Services web portal, along with other contracted Managed Services.