

## COMPREHENSIVE SERVICES

### CURRENCY MANAGEMENT SERVICES

Forecast ATM cash requirements using a combination of historical information, projected Client usage, and transaction trend analysis from live data. In connection with such Services Diebold Nixdorf will:

- a. Place the cash orders with the Funding Institution.
- b. Provide schedule to the Funding Institution for cash deliveries.
- c. Monitor and report on the performance of cash deliveries.
- d. Manage and monitor the ATM cash balance and dispatch emergency cash loads as required.
- e. Review local balancing of the ATM as provided by the ACC or Client's cash replenishment personnel.

#### CLIENT AND FUNDING INSTITUTION CURRENCY MANAGEMENT SERVICES RESPONSIBILITIES

- a. Establish and adequately fund, a Funding Cash Account for Vault Cash to be wired to the applicable Correspondent Institution.
- b. Open and maintain Vault Cash Accounts at Correspondent Institutions in an adequate number of locations to service the ATM needs.
- c. Follow Diebold Nixdorf process as defined below.
- d. Reconcile the Funding Cash Accounts.

#### DIEBOLD NIXDORF VAULT CASH ORDERING PROCESS

- a. Approximately four days prior to the ATM cash delivery date the Cash Analyst will use the Currency Management System to request cash from the Funding Cash Account(s), utilizing a system generated vault cash request form.
- b. The Cash Analyst will verify that the information on the Vault Cash Request Form is accurate and that it includes the following information:
  - Client's Funding Institution and Correspondent Institution routing and account numbers as required,
  - Total dollar amount to be transferred to the applicable Vault Cash Accounts,
  - Breakdown of Client's individual ATM cash loads by terminal ID number, account number, cash order amount and load date.
  - Amount of cash to be used from ATM Vault Cash Inventory.
- c. The Cash Analyst will e-mail the Vault Cash Request Form to the attention of the assigned Funding Institution.
- d. Cash Analyst will generate instructions the same day that such Cash Analyst delivers a Cash Request Form to the Funding Institution.
- e. Subject to modification by Diebold Nixdorf, each Vault Cash Request Form shall include the following information:
  - Vault Cash Account location information.
  - Date on which the Vault Cash order will be available for loading and the date upon which the Vault Cash will be delivered and inserted into the ATMs.
  - The total amount of the Vault Cash order (including the amount per denomination).
  - The location by address of the ATMs where Vault Cash will be delivered and the allocation by denomination of the amount of Vault Cash that will be delivered to each ATM.
- f. The Cash analyst will fax or e-mail the cash instruction form to the Client's required location.
- g. Verify delivery is completed.

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### CLIENT OR FUNDING INSTITUTION VAULT CASH SUPPLY PROCESS RESPONSIBILITIES

- a. Review Vault Cash Request Form and contact Diebold Nixdorf with any questions.
- b. Funding Institution will wire transfer the requested Vault Cash amount before noon the next business day after request is received to the appropriate Correspondent Institution.
- c. The Client contact will send confirmation via e-mail back to the applicable Cash Analyst on the same business day that Vault Cash has been wired.
- d. If necessary the Funding Institution will sign any authorization forms or EFT withdrawal slips that may be required for Diebold Nixdorf to release Vault Cash to or from the Vault Cash Account for pick up by ACC.