

# Self-Service Efficiency Meets Branch Experience

Despite strong migration to digital channels, many customers still want to visit a branch to talk to someone when buying a product or seeking advice. In fact, more than 70% of new account and product sales still take place at the branch.

# Philosophy

The CS 4090 allows Financial Institutions (FIs) the ability to harness the unique sales and customer relationship-building benefits of the branch by covering both typical self-service in addition to bank counter functions.

# Build Relationships and Sales

Not only does the CS 4090 free tellers from conducting routine transactions, it also fosters relationship-building by its very design. A consumer can press a teller assistance button if they want help in person, and the CS 4090 can interface with a tablet application for branch staff that allows remote interaction with the system. Tailored 1:1 marketing campaigns can be delivered through the CS 4090's large 18.5" display, and staff members can be digitally armed with customer information to empower more targeted conversations with visitors.



# **Features**

#### MEDIA TECHNOLOGY **RM3 Recycling Module**

- Cassettes- 3+1 (3 Recycling Cassettes + 1 Acceptance Cassette) - 4+1 (4 Recycling Cassettes + 1 Acceptance Cassette}
- Max fill level per cassette: 300 mm
- Recycles up to 4 denominations
- Up to 300 notes deposit/300 notes withdrawal in bundles
- Transport speed: max 10 banknotes per second for deposits/ dispense
- Foreign object detection
- Operating modes: Cash deposit, cash dispensing, cash deposit/ dispensing, cash recycling

#### Banknote Storage

- 4-5 cassettes
- Max fill level: 300 mm
- Fill-level indicator
- Scalable cassette concept: 300 mm (large), 200 mm (small)
- Separate retract/reject cassette with up to 3 storage compartments
- Cash management memory

# **ENHANCED SECURITY** Physical

- Intelligent operator authentication via CrypTA Stick
- Anti-card-trapping functionality
- Anti-manipulation card slot

# Cyber

• Encrypting PIN Pad

# **EXCELLENT USABILITY FOR** THE DISABLED

- Kneehole for wheelchair users
- Low-positioned application screen
- Holder for walking sticks and crutch

# System Options

# SECURITY

- Portrait camera
- Intruder alarm system
- ASKIM
- Multiple-sensor secured cassette
- Ink staining
- PIN Pas Shield
- Security safe: CEN
- Secure channel

# DISPLAYS

Two 18.5" LCD color displays with touchscreen (main screen for application, secondary screen for advertising)

- Landscape
- Privacy filter
- 10.4" Rear service operator panel display

# PROCESSOR

• Celeron, i3, i5 processor

# ACCESSIBILITY

• Headphone jack with adjustable volume

# CONSUMER EXPERIENCE

- Service Teller Call Button
- Countertop panel

# **POWER ARCHITECTURE**

• Basic power architecture

# **ID DEVICES**

- EMV-ready card reader, Motorized or DIP
- Contactless card reader
- Barcode scanner 1D/2D
- Mobile-ready

# PRINTERS

• 80 mm enhanced graphical receipt printer / statement printer

# **DISPENSER/DEPOSITORY**

- CCDM (Cash/Check Deposit Module)
- 2 cassettes storing 2,000 checks each
- Coin Recycling with up to 6 denominations based on icash 15e

**Dimensions** 



Height: 1291 mm (50.83 inches) Width: 1300 mm (51.18 inches) Depth: 1454 mm (57.24 inches)

Diebold Nixdor

# To learn more, visit DieboldNixdorf.com