

The 12 Pillars Needed to Run and Manage an ATM Channel



Location Strategy & Management

Location Strategy based on analytics, Site Identification, Contract and Rental Management



Hardware Lifecycle Management

Evaluation, Selection, Integration, Maintenance and Lifecycle Management



Software Lifecycle Management

Evaluation, Selection, Integration, Maintenance and Lifecycle Management



Asset Financing

Financing of all required components of ATM Fleet Setup & Management and converting all Capex into Opex (charging on pay-as-you-use basis)



Security & Compliance

Physical and/or Logical Security Management, Country- and Network related Statutory & Regulatory Compliance



Monitoring & Fleet Management

24x7 Monitoring, Service Desk and Incident Management



Installation, Maintenance & Repairs (FLM & SLM)

Total Implementation Services, Repairs and Maintenance



Cash & CIT Management

Cash Forecasting, Optimization, Scheduling, Route Planning, Balancing, CIT Contract and SLA Management



Transaction Processing & Management

Terminal Driving, Transaction Switching & Routing, Issuer & Acquirer Processing, Card Scheme Sponsorship Support, Reconciliation and Fraud/Dispute Management Support



Partner Management

Third-party Partner and/or Vendor identification, contracting, onboarding and SLA Management



User Experience & Marketing Management

Marketing through ATMs, Lead Generation, Personalization, Value Added Services



Analytics, Insights & Reporting

Data Analytics, Management Information System and Reporting