

Streamline the Cash Ordering Process with a “Single Source of Truth”



CashCenter

CashCenter, part of the Vynamic™ Cash Management suite, uses dedicated algorithms and workflows to support commissioning and central cash ordering processes at the cash center. When the individual cash orders for end cash points (for example ATMs or branches) arising from the underlying Planner and Basis workflows have been confirmed, the central cash ordering process adds up the demands of the individual cash centers from which cash is obtained. To determine the final amounts to be ordered, both the cash requirements for commissioning (aggregated demand) and the incoming cash shipments (aggregated delivery) are taken into account in this step. The CashCenter workflows make it easier to aggregate the order and return amounts at the individual cash centers.

This module supports existing core processes at cash centers to reduce overnight holdings and constitutes the central source of information about cash orders. Banks with their own cash centers and cash-in-transit operators benefit from greater efficiency and can save costs as a result of optimized cash center processes.

OVERVIEW

- Aggregation and management of cash demands and return shipments for cash points in relation to their assigned cash center
- Stored workflows for the ordering process
- Reconciliation workflows for identification and management of discrepancies
- Automatic workflows for order commissioning and processing through connection to counting machines
- Automatic generation of SEPA postings

BENEFITS

- Simplified flows, lower error rate in package commissioning/decommissioning
- Noticeable acceleration of electronic payment processes
- Better process quality in line with audit and insurance standards
- Improved management of holdings at cash centers

Vynamic™ Cash Management/CashCenter

With CashCenter, an efficient processing within the cash center helps to streamline workflows, automate internal processes and save valuable resources.

SUPPORT FOR CENTRAL CASH ORDERING

- Amounts to be transported are aggregated, planned and managed at the cash center
- Banknotes and coins are processed and the amount evaluated and reported

COMMISSIONING AND PROCESSING WORKFLOWS FOR CASH ORDERS

- Order commissioning is automated by CashCenter passing data to counting machines, while package processing is automated by scanning the amounts received
- Any counting discrepancies are identified
- Multiple counting workstations can be managed

RECONCILIATION WORKFLOWS

CashCenter supports end-to-end workflows for processing of three-way discrepancies between monitoring counters, counting results in the cash center, and account postings from the core banking system. It enables identification of discrepancies, case management and case resolution with documentation and posting adjustments.

AUTOMATIC SEPA POSTING

CashCenter boasts automatic posting processes to issue SEPA credit transfers or payments to the core banking system.

CONNECTION TO VIDEO SURVEILLANCE SYSTEMS

Connection to video surveillance systems is integrated in CashCenter, so the counting process can be monitored and later validated if there are any discrepancies. This is achieved by stored markers in the video surveillance archive to retrieve any specific shipment position more efficiently later.

CASHCENTER REQUIREMENTS

- Basis
- Planner
- Tracking

CASHCENTER IS CLOSELY INTERLEAVED WITH:

- CashEDI

DIEBOLD NIXDORF VYNAMIC SOFTWARE

DN Vynamic is a powerful software portfolio that enables financial institutions to eliminate friction to transform the user experience and the operation. Flexible and adaptable, DN Vynamic is built to align with how financial institutions operate and are bundled to support the modern banking environment including channels, payments, engagement and operations.

Vynamic Cash Management, also known as CCO - Cash Cycle Optimizer, is offered in partnership with planfocus software gmbh.