VCP-Branch (ProAKT)

Transform Your Branches Into Ideal Assisted Service Environments

With the need to make teller activities more efficient, many financial institutions (FIs) are moving away from manual handling of cash in drawers behind the counter and instead relying on teller cash recyclers (TCR) for quicker, safer access to in-branch cash. A TCR can serve as an integral part of the transaction process by balancing the cash position within the branch, consolidating the cash levels between the front and back office, and enabling a flexible cash exchange via a single end-to-end note storage.

VCP-Branch, our TCR software technology, enriches the assisted service experience with its powerful interface and capabilities. A multi-vendor, multi-device solution, VCP-Branch provides the functionality to effectively deploy teller automation throughout the branch. By connecting cash-handling devices and the core processor, VCP-Branch enables a host of diverse applications in addition to real-time transaction posting. Additionally, its intelligent automated cash transaction processing prevents most discrepancies, and its full journaling makes it easier to trace potential discrepancies during the branch's end-of-day routine.

MAXIMIZE EXISITING INVESTMENT THROUGH FAST, LOW-COST INTEGRATION

VCP-Branch is easy to install, and quickly integrates applications with devices throughout the branch:

- User-friendly, business-oriented interfaces for different peripherals
- Lean architecture is designed for multi-vendor connectivity
- Offers plug-and-play operations, support and decision making

OPTIMIZE SECURITY AND COMPLIANCE

VCP-Branch provides protection and security mechanisms to safeguard cash from theft and risk:

- Enables configuration of fixed and dynamic time delays for specified transactions
- Can be configured to legally be operated only if two users are present
- Supports individual limits, dual control and biometric authorization

UNIVERSALLY DRIVE & MANAGE ANY DISPENSER OR RECYCLER

VCP-Branch gives you the ability to connect all devices irrespective of the front-end application:

- Allows free choice of TCR based on capacity and throughput
- Supports both coin-dispensing and coin-depositing systems
- Built-in hardware detection function recognizes all connected devices, so no extra configuration work is required to connect individual systems
- Manages additional branch peripherals e.g. check deposit and biometric devices

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Enable Sales-Oriented Branch Environments with Teller Automation

FEATURES

- Handles complex deposit transactions
- Automatically detects over- and underpayments
- Supports multicurrency setups
- Enables changing the dispensing mix to suit an individual customer's needs
- Offers money change function with maximum convenience and safety
- Manages detailed cash inventories and counters
- Can be configured to allow supervisors access to all account balances currently on the system
- Offers various automatic evaluations of collected and stored data
- Internally keeps track of "virtually everything" that happens on the VCP-Branch Server system and the devices connected to it in a central database journal

BENEFITS

- Connectivity to a teller PC is not required and can run standalone on touchscreen enabled TCRs
- Fast and low-cost integration of a broad array of TCR machines from any vendor in any front-office application
- Free choice of TCR machines based on capacity and throughput
- Enables rollout of new sales-oriented branch designs
- Operation of mini and one-person branches
- Operation of an emergency teller workstation if the IT infrastructure fails
- Continual development of the function array and technology based on market requirements
- Linking to modern monitoring and cash management systems
- Proven tool with over 70.000 installations world-wide
- **VCP-Branch with DN Series 600V can be self-contained and locally controlled—no dependency on any other teller system.**

CONNECTIVITY

VCP-Branch is a client/server system at its core. It has a three-layer architecture:

1. At the lowest level, there are device drivers for all front-office peripherals supported by the software.
2. At the server level, there are higher-level functions that group device functionality and provide a business-level API to access them.
3. At the client level, VCP-Branch supports several different graphical user interfaces (GUIs) that allow tellers to interact with the product.

DIEBOLD NIXDORF VYNAMIC SOFTWARE

DN Vynamic is a powerful software portfolio that enables financial institutions to eliminate friction to transform the user experience and the operation. Flexible and adaptable, DN Vynamic is built to align with how financial institutions operate and are bundled to support the modern banking environment including channels, payments, engagement and operations.

Find out how to eliminate cash counting, balancing and security risks.
Contact your Diebold Nixdorf representative today.

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To learn more, **visit DieboldNixdorf.com.**