**DN AllConnect Self-Service Fleet Management Services**$^{SM}$

# Unleash the Potential of your ATM Fleet.



Market factors are pressing financial organizations from all sides: low interest rates, complex regulations, new players in the market, changing consumer expectations and much more. Optimizing and transforming your self-service channel for this new reality is critical to continued success. DN AllConnect Self-Service Fleet Management Services shifts the burden of implementing and managing your fleet to a trusted partner, removing redundancies and making end-to-end management of your systems and software more efficient and profitable.

### AVAILABLE

- 24 hours a day, seven days a week
- Up to 99% availability
- Data-driven service delivery
- Predictive maintenance capabilities

### EFFICIENT

- Proactive monitoring of events
- Optimized cash utilization
- Secure and compliant transactions

### OPERATIONALLY DRIVEN

- Offers real-time notification
- Accurately and rapidly analyzes activity
- Unifies vision across the enterprise

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When you partner with Diebold Nixdorf, you're gaining access to a world-leading end-to-end portfolio of solutions that can be tailored to meet your organization's unique needs.

## DN ALLCONNECT SELF-SERVICE FLEET MANAGEMENT SERVICES INCLUDES THE FOLLOWING SOLUTIONS:

### Monitoring & Event Management*
Monitoring & Event Management delivers automated, event-driven supervision of the self-service channel around the clock. Automated diagnostic tools trigger remote resolutions, often before there is a negative impact to the customer experience, and availability reporting provides complete network transparency.

### Fleet Support*
Consolidating your self-service channel management to a single point of contact (SPOC) improves uptime, speeds up remote diagnostics and incident resolution, and optimizes the use of on-site resources. Our global central knowledge database and native-speaking, specialized support staff ensure fast, appropriate responses to every challenge.

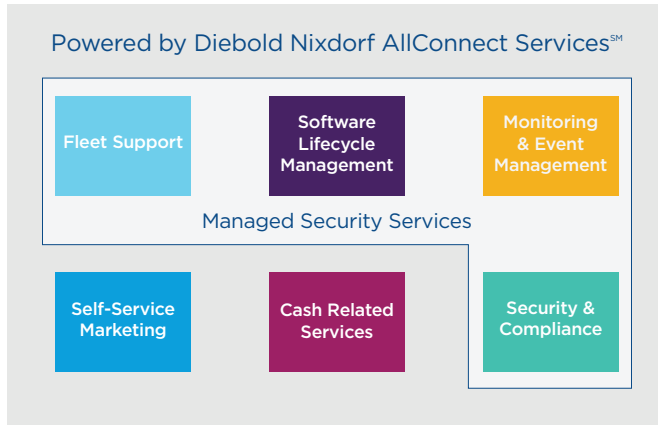### Software Lifecycle Management*
Software Lifecycle Management offers an integrated approach to managing the complete software stack, from design-driven development to active maintenance throughout the lifecycle. Benefit from patch management, software packaging and operational readiness testing, rollout scheduling, piloting, remote deployment, requirements management, release planning and more.

### Cash Related Services
Balancing the right mix of cash availability with the costs of cash-cycle management is not as easy as it sounds. End-to-end Cash Related Services offer you strategies and solutions to ensure your organization avoids cash outages and optimizes efficiencies. A solution is tailored to your specific needs and challenges to consolidate your cash planning needs and potentially manage the entire cash supply chain, driving synergies that minimize costs.

### Security & Compliance*
Security & Compliance is a multi-layered, holistic approach to network security, detecting physical and logical attacks in real time and maintaining compliance to the most current industry standards. Benefit from intrusion detection and protection, whitelisting, anti-skimming solutions, malware detection, encrypted PIN pad serial number tracking and retrieval and more to protect your most important asset: your consumers' personal transaction data.

### Powered by Diebold Nixdorf AllConnect Services℠

| Fleet Support | Software Lifecycle Management | Monitoring & Event Management |
|---|---|---|

**Managed Security Services**

| Self-Service Marketing | Cash Related Services | Security & Compliance |
|---|---|---|

### Self-Service Marketing
Properly maximizing the marketing potential of your ATM network increases the value of the entire self-service channel, and enables more and deeper connections to consumers while they're in a banking mindset. Self-Service Marketing offers tools that are compatible with existing CRM systems and enable consumer segmentation, personalized campaigns, interactive sales campaigns and detailed campaign statistics.

### WHY DN ALLCONNECT SERVICES?
Diebold Nixdorf AllConnect Services℠ offers industry leading services that provide tailored, end-to-end solutions with a customer first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, technically trained service experts, we consistently deliver ultra-secure transactions and services with upwards of 99% uptime. From maintenance operations to business solutions to data-driven insights, only DN AllConnect Services delivers the expertise and innovation that help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.

*included as part of Managed Security Services

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