

Fast and Seamless Implementation of Your Diebold Nixdorf Equipment



Simple deployment and upgrade processes should be efficient and offer minimal disruption to your organization's day-to-day activities. With DN Standard Implementation Services, you benefit from fewer administrative headaches through highly standardized, efficient and transparent processes. We prepare, transport and install your Diebold Nixdorf solutions at your branch or off-premises location—deploying on time and in budget aligned with your schedule.

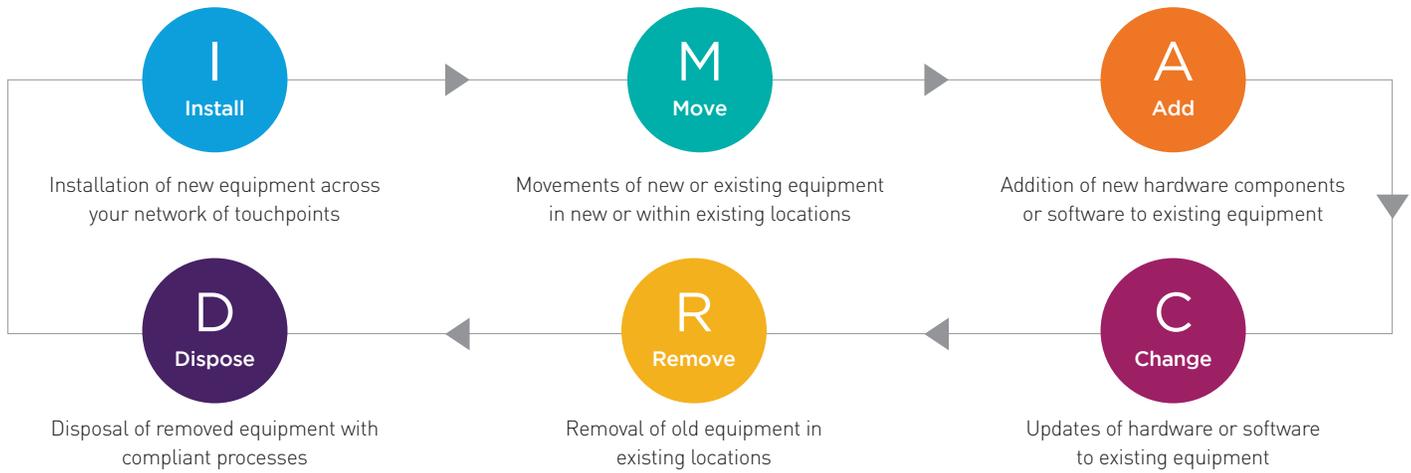
Diebold Nixdorf acts as an integrated service provider through the different phases of the implementation process:

- We deploy any kind of change or upgrade for your Diebold Nixdorf equipment and take over the coordination and communication efforts of selected resources.
- We ensure a fast, seamless implementation with minimal business interruptions.
- We offer cost-effective staging that leverages efficient, standardized processes to drive reduced on-site deployment times.

We are proven experts in managing change, anticipating market demands and meeting local requirements and regulations.

Implementation Services Along Your ATM Lifecycle

IMAC /R /D Services cover day-to-day activities associated with the scheduling and installation of hardware, changes to configuration, and de-installation and relocation of equipment—including connectivity testing, data transfer and basic employee training on-site.



We make implementing Diebold Nixdorf hardware and software solutions simple by giving you fundamental, modular solutions that feature unified IT integration and support for basic installations, upgrades or removals.

Our Standard Implementation Services solution includes all activities to prepare, transport and install standard DN solutions at your site:

- **Staging Services:** We manage the preparation and configuration of Diebold Nixdorf equipment for a seamless implementation and handover to transportation. The objective of Staging is to customize hardware and software components to fit your requirements and environment to minimize the on-site installation effort. Staging Services focus on the receipt of the equipment after manufacturing, to dead-on-arrival testing, through the installation of operating systems and application software, to the configuration of the system, final testing and re-packaging in a staging area or warehouse.
- **Logistics Services:** We manage the coordinated transportation with our selected partners of your Diebold Nixdorf equipment from Point A to Point B. This may include inbound and outbound logistics, as well as storage and transportation between storage, staging locations and your site, to ensure your hardware is transferred on-time, complete and undamaged.
- **IMAC /R /D Services:** We provide on-site standard activities including install, move, add, change, remove and disposal of equipment on-site. IMAC /R /D Services cover the complete product lifecycle of your devices from the installation and commissioning of new equipment, moving into other business premises, equipment expansion or change, to the disposal of the removed devices according to statutory requirements.

Bring your implementation project to life the right way. Contact your Diebold Nixdorf representative to get started.

WHY DIEBOLD NIXDORF?

DN AllConnect ServicesSM offers industry leading services that provide tailored, end-to-end solutions with a customer-first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, technically trained service experts combined with data intelligence, we maximize availability and performance of your self-service channel while ensuring always-on compliance and security. From maintenance operations to business solutions to data-driven insights, only DN AllConnect Services delivers the expertise and innovation to help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.

