

# Self-Service Strategy that Fits Business and Consumers

Service speed is a crucial element that influences consumer satisfaction and improve sales. Therefore retailers focus on versatile, tailored solutions that can easily be adapted to changing business needs and consumer demands. With EASY eXpress by Diebold Nixdorf, retailers have the opportunity to use it as a self-service checkout solution for speedier customer transactions and shorter lanes, or as a kiosk solution for order taking, service, additional product information or ticket and lottery sales. As hybrid checkout it can be operated either by the consumer or an attendant. Thus the system can be used as a self-checkout or as attended-checkout to serve many shoppers during peak times.

## Designed for Today's Busy Consumer

In-store shopping should be simple and fast. With the EASY eXpress, consumers can check out independently, scanning items at their own pace. When finished, customers can pay with cards, NFC-enabled smartphones or mobile-wallet solutions. Or, they experience the advantages of a quick change to a staffed checkout. Moreover as an in-store kiosk system the eXpress quickly and easily provides information or advanced services.

## Adaptable and Customizable

The eXpress solution is designed especially for stores with small checkout areas. The fully flexible system allows for a customized configuration and features best-in-class components in an optimized footprint. The extremely space-saving eXpress is designed exclusively for electronic payment methods.

## A Strategic Solution that Delivers Results

Diebold Nixdorf is committed to the seamless, timely deployment of self-checkout and kiosk systems throughout your store network. Additionally, the Vynamic™ Self-Checkout platform-agnostic software easily integrates automated checkout solutions into your existing IT infrastructure, improving efficiency and customer service and offering consumers more choice.



## Features

### APPLICATION

- Self-service and kiosk solution for a wide range of market segments
- Optional, hybrid checkout solution

### ARCHITECTURE THAT MEETS HIGH STANDARDS

- Building block architecture that allows wall-mounted, desk-mounted and pole-mounted solutions
- Highly reliable, market-proven technology
- Flexible, modular design for enhanced functionality (CSA/ADA-compliant)
- Easy integration into IT system landscapes with maximum flexibility
- Use of latest ePOS technology, which offers excellent scalability and can easily adapt to the constantly changing retail business environment

### PAYMENT FUNCTIONALITY

- Integration of standard payment terminals, including:
  - Ingenico iPP320/iPP350
  - Verifone Vx 820
- Project-specific implementation of customized countertop payment terminals, magnetic-swipe card reader and NFC payment solutions
- Allows for alternative payment options including coupons, vouchers and deposit receipts

### SECURE THE CHECKOUT PROCESS

- Attendant log-on via magnetic key, barcode, swipe card or NFC
- Status light for first status check
- Deactivation of electronic article surveillance (EAS) integrated into scanner

### CUSTOMIZE THE TERMINAL'S LOOK

- Flexible, customer-specific implementation options
- Customer-specific color scheme for all metal parts (optional)
- Custom-design textures (such as wood) possible

## System Options

### PAYMENT FUNCTIONALITY

- Cashless payments

### SCANNING/ PRINTING FUNCTIONALITIES

- 2D scanner
- Additional 2D scanner for hybrid variant (optional)
- Handheld scanner (optional)
- Thermal printer (receipt, MF, coupon)

### CUSTOMER INTERACTION

- 15" or 19" LCD TFT projective-capacitive touch screen (format 4:3)
- Additional 8", 12" or 15" customer display for hybrid variant (optional)
- Loudspeakers
- Magnetic swipe card reader

### SYSTEM UNIT

- ACO-Kiosk-Box

### SECURITY

- Status lights
- EAS deactivation (optional)
- Attendant lock
- NFC-authentication (optional)

## Software Options

- Runs on Windows, Linux, WNLPOS and POSReady
- Option for a self-service application via Diebold Nixdorf's Vynamic™ Self-Checkout software platform
- Standard interface to common, industry-specific POS applications
- Installation of your industry-specific software or an industry-specific software from a solution partner

## Dimensions



Height: 15": 595 mm (23.43 inches)  
19": 690 mm (27.17 inches)  
Width: 440 mm (17.32 inches)  
450 mm (17.72 inches) - hybrid variant  
Depth: 115 mm (4.53 inches)  
Weight: 15": 25 kg (55.12 lbs)  
19": 30 kg (66.14 lbs)  
dependent on configuration

The look, dimensions, capabilities or other characteristics of this terminal are subject to continual improvement and change.