

# Improve Sales With Faster, More Delightful Customer Service

Consumers have a desire for easier, more intuitive access during their in-store experiences. “Today, 56 percent of consumers feel that technology makes their shopping experience better. With 90 percent of transactions still completed in a store, brick-and-mortar retailers must anticipate the influence of digital and online channels by adopting interactive technologies.”\*

Ensure your store network has an edge on the competition with our K-one, an interactive kiosk designed to quickly, seamlessly assist your consumers throughout their visit. This versatile, tailored solution can be easily adapted to changing business needs and consumer demands, with functionality for order taking, service, further product information, ticket and lottery sales and even self-checkout.

## Designed For Today's Busy Consumer

With its attractive, intuitive design the K-one attracts consumers and delivers on their expectations.

- It's appealing: option to customize it to a wide variety of brand images
- It's robust: steel housing with stainless steel frame around the interaction area
- It's ergonomic: optimal placement of components and CSA/ADA-compliant
- It's fast: multi-touch technology and best-in-class components

## Adaptable and Customizable

Built for 24/7 operation, the K-one offers flexible configuration options, making it the perfect kiosk for businesses that demand tailored solutions.

- Choose between a standard housing or a housing with a reduced depth.
- Benefit from the option to select between four screen formats.
- Design the interaction area with only the components your consumers need.

## A Strategic Solution That Delivers Results

The K-one meets the demands of your business while delivering the perfect consumer touchpoint:

- Improved business productivity
- Higher availability
- Protected investment
- Reduced total cost of ownership
- High level of consumer service
- Option for up-selling



\*"Store Tech Trends H1 2016", Planet Retail June 2016

## Features

### APPLICATION

- Interactive indoor kiosk for a wide range of market segments

### ARCHITECTURE THAT MEETS HIGH STANDARDS

- Highly reliable, market-proven technology
- Flexible, modular design for enhanced functionality
- CSA/ADA-compliant
- Easy integration into IT system landscapes with maximum flexibility

### CASHLESS-PAYMENT FUNCTIONALITY

- Integration of standard payment terminals, including Ingenico iPP320/iPP350 and Verifone Vx 820
- Project-specific implementation of customized countertop payment terminals and NFC payment solutions

### YOUR CHOICE OF FOUR SCREEN FORMATS

- Option for different LCD TFT touchscreens:
  - 15" (format 4:3)
  - 19" (format 5:4)
  - 22" (format 16:9, landscape)
  - 22" (format 16:9, portrait)

### BETLE PC TECHNOLOGY, MADE FOR RETAIL

- Use of latest ePOS technology, which offers excellent scalability and can easily adapt to the constantly changing retail business environment
- Retail-hardened design for maximum availability
- Integrated management readiness allows cost-effective service concepts and reduced downtime
- Protected through an unbeatable five-year product availability, plus seven years of spare parts and support protection

### CUSTOMIZE THE TERMINAL'S LOOK

- Standard housing or a housing with a reduced depth for businesses with space constraints

- Optional customer-specific color scheme
- Optional base plate or screwing directly onto the floor

### ESSENTIAL BENEFITS FOR YOUR BUSINESS

- Smooth and timely deployment of systems throughout the store network
- Analysis and concept-design services by Diebold Nixdorf's professional services organization
- Identification of the ideal deployment and integration scenarios for your business requirements, including the delivery of integration services

## System Options

### PAYMENT FUNCTIONALITY

- Cashless payments

### SCANNING / PRINTING FUNCTIONALITIES

- 2D scanner
- 80 mm thermal printer

### CUSTOMER INTERACTION

- LCD TFT multi touchscreen
- Loudspeakers

### SYSTEM UNIT

- PC-system BEETLE (inside)

- Global Deployment and Implementation Services: installation and integration into existing environments
- Maintenance Services: fast Recovery and Security Services
- Managed Services: Store Lifecycle Management, Transformational Outsourcing, Consulting Services

## Dimensions



Height: 909 mm (35.79 inches)

Width: 350 mm (13.78 inches)

Depth: 194 mm (7.64 inches)

or 350 mm (13.78 inches)

Weight: approx. 40 kg (88.18 lbs)

approx. 44 kg (97.00 lbs) with base plate

Height with display

Portrait height: max. 1,417 mm (55.79 inches)

Landscape height: max. 1,255 mm

(49.41 inches)

The look, dimensions, capabilities or other characteristics of this terminal are subject to continual improvement and change.

## Software Options

- Runs on Microsoft 7®, POSReady7®, Windows 8.1 Professional, Windows 10 IoT Enterprise or WNLPOS (optional)
- Option for a kiosk application via Diebold Nixdorf's self-service application Vynamic Self-Checkout
- Installation of your industry-specific software or an industry-specific software from a solution partner

## Services Options

Tailored services enable efficient deployment of solutions and the highest possible system availability and security based on the Diebold Nixdorf Services Platform: