

Power Your Growth with Diebold Nixdorf's Solutions for Charge Point Operators

Grow your business faster with reliable EV charging services.



If you are looking to grow faster in the booming electric vehicle (EV) charging market, we can help you. Diebold Nixdorf is the preferred business partner for many leading Charge Point Operators (CPOs) and charger hardware manufacturers, managing more than 30,000 chargers globally today.

Diebold Nixdorf is uniquely positioned in the EV charging market with an end-to-end service solution and in-depth service expertise, and our global footprint includes access to thousands of certified field engineers covering 100+ countries. Extensive knowledge of leading EV charging technologies, combined with our vast experience in delivering time-critical services to companies across the globe, already made us the go-to business partner for many CPOs today.

Our end-to-end services solution is built on four pillars:

CONSULTANCY

Based on our decades of experience with customer-facing, self-service equipment, we provide consultancy services to help you define and design the optimal charging solution that meets your needs as well as your customers'.

LOGISTICS

We offer sophisticated logistics and spare parts coordination from over 5,000 stock locations worldwide, so you can meet even the most demanding service level agreements (SLAs).

SERVICES

We install, activate and maintain charging equipment, and ensure optimal availability of your charging stations, thanks to our global team of 11,000 service technicians and 24/7 helpdesk. We are hardware-independent and collaborate with industry-leading hardware providers for both AC and DC solutions.

INTEGRATIONS

We implement software solutions in the areas of loyalty, security, payments and omnichannel retail and integrate these with your charge point management software to get the most out of your investments.

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Power your growth by having Diebold Nixdorf manage and service your entire EV charging station network. As your single point of contact for all service-related topics, we ensure your charging infrastructure is reliable, scalable, and efficient. By working with us, you will have access to our network of well-known industry partners in the eMobility domain, including suppliers of charger hardware, software, infrastructure services, payment solutions, and emission certificates provisioning.

THE BENEFITS OF DIEBOLD NIXDORF'S END-TO-END SERVICE SOLUTION FOR YOUR ORGANIZATION:

Offer reliable charging to your customers.

Improve the availability of your charger fleet to >99% thanks to our managed services solution, resulting in happier customers and faster ROI on your EV charging investments.

Scale your business faster.

Rapidly expand your footprint by focusing on your core strengths while we take care of installation, maintenance and support. Moreover, we help extend the value of your solutions and unlock profitable upsell opportunities by integrating the charging equipment with flexible payment and loyalty software solutions.

Operate more efficiently.

Reduce operational costs by having Diebold Nixdorf as your single point of contact for all remote and on-site maintenance services, spare part logistics and software integrations.

Go global together with Diebold Nixdorf.

Benefit from having one global services partner, and get access to our team of 11,000 specialized service technicians; a 24/7 multilingual helpdesk, and 5,000+ spare parts stock locations in over 100 countries.

Why Diebold Nixdorf?

Benefit from having one dedicated business partner servicing all your charging stations reliably and efficiently, wherever they are. Reduce the hassle by having us as your single point of contact towards all suppliers, while leveraging our proven expertise in service provisioning. No other company offers the same level of global support backed by decades of experience servicing customer-facing equipment. Diebold Nixdorf provides you the expertise and bandwidth you need to power your growth at every step of the way.

