

# Three Levels to Support your Safe Deposit Boxes



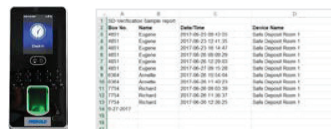
There are an estimated 25 million safe deposit (SD) boxes currently leased in the US. In Sweden, as many as one in three people have a safe deposit box. In France, it is estimated that one in five rent a box. With the increase and importance of owning an SD box, businesses face many industry challenges when managing them. Consumers are demanding for more, with increased security and convenience of access.

Introducing Diebold Nixdorf's three levels of SD Box management solutions: EVA II, SD Verification and VeraPass SD, each can be tailored depending upon the level of security desired by the financial institution. Numerous consumer biometric authentication readers can be used singularly or combined into the systems to enable positive identification to gain access into the SD Box area and to the SD Box itself.



### WHAT IS EVA II?

The Electronic Vault Attendant (EVA II) is a self-service, vault-controlled access and safe deposit box management solution that enables users to gain access to the SD Box area without the assistance of the branch staff.



### WHAT IS SD VERIFICATION?

SD Verification is an automated optional biometric password system that verifies users of SD boxes. It eliminates the need for manually maintaining signature cards, ensuring that only an authorized user can gain access to their SD Box with authorized branch staff.



### WHAT IS VERAPASS SD?

VeraPass SD is a self-service system, providing controlled access to the vault and safe deposit doors within the vault. The safe deposit box management solution enables users to gain access to the SD Box area in addition to SD door without the assistance of the branch staff.

## Benefits

### **AN OPPORTUNITY FOR SELF-SERVICE SAFE DEPOSIT BOX MANAGEMENT**

Adopting EVA II or VeraPass SD as your SD Box management solutions will eliminate a need for bank personnel to escort and manage the traditional signature cards when customers want to access their valuables. With several options for customers to verify themselves; whether by fingerprint, face recognition, password pin or VeraPass key, customers experience a more efficient process.

### **ENHANCED CONSUMER EXPERIENCE**

With consumers demanding more convenience, these solutions can provide better service while freeing up branch personnel. Consumers will have the freedom to access their box when they want, without having to go through a branch staff or filling out any more signature cards.

Adopting SD Verification increases accuracy and lowers security risk electronically via biometric authentication, which enables you to positively identify the customer and the employee entering the SD Box area. With the electronic audit tracking, customers can feel secure that only they are accessing their box.

### **INCREASED EFFICIENCIES**

All three solutions are tools for complying with new and emerging regulations requiring institutions to audit and record safe deposit box activities. Not only does it increase efficiencies, it also provides an innovative, enhanced security solution to mitigate the risk of fraud and reduce liability for the financial institution with its record-keeping capabilities. Branch managers are able to download the audit trail of users when needed. Records will be kept on when and who accessed the SD box area, box or cover.