

DN Series® Interactive Teller Module (ITM) Sidepack



Offer your consumers more options, more connections and more opportunities to engage, when they need it. Personalize interactions, enhance experiences, whether you're right beside them or on the other side of the country with the ITM Sidecar solution for your DN Series self-service terminal.

Implemented strategically, an interactive teller solution can bring value to your organization. The right solution allows you to offer extended teller hours, improved branch and call center efficiency, and expanded transactions sets across your ATM fleet. Expand reach to new locations, shrink brick-and-mortar footprints and enhance your speed to market. Extend business hours by migrating to self-service, and reduce the costs to serve your customers. As an enhancement to DN Series® 200 cash dispensers and cash recyclers, our best-in-class ITM sidecar increases your market presence by migrating additional tasks to the ATM and offering your consumers a fast, efficient and flawless banking experience. Now you can offer consumers more flexibility and versatility in your self-service zone.



More Personalized

Easy handling through comfortable, attractive design; drive personal connections with a teller in our industry leading, future-proof ATM.



More Integrated

A part of the DN Series® family, the Indoor Sidecar enables faster, easier certification with a common interface.



More Available

Give your consumers the modern, always-on experience they expect from the self-service channel.



More Efficient

Offer additional functionality while minimizing space allocation with DN Series® compact size—almost half the size of competing systems.



More Future-Ready

Accommodate consumer demands and changing business needs more easily and quickly than ever before: Bring the functionality to your ATM network that your customers are asking for.



More Secure

Employ solutions designed to thwart emerging threat vectors and traditional attacks: Various locking mechanisms protect the ITM sidecar against physical threats.



More Sustainable

Built for a greener future: DN Series® minimizes power use, reduces service and CiT trips, and optimizes resources—supporting your sustainability goals at every step.



INSTALLATION VARIANTS

- Indoor, frontload or rearload model

CHASSIS

- Secured with lock
- Side panels optional

ID Reader

- Dip hybrid card reader
- Can be operated with cards in accordance with ISO 7810 sized ID-1 and smart card in accordance with ISO 7816
- EMV Level 1 approved
- Reads magnetic strip 1,2,3 according to ISO/ IEC 7810, 7811, 7813
- LoCo & HiCo cards
- Chip card reading and writing according to ISO/ IEC 7816/ 1-3

Passport/ ID Scanner

- Captures high-resolution images in multiple wavelengths (visible, IR, UV)
- Reads MRZ from ICAO 9303 compliant documents, including passports, e-passports, ID cards, visas and ISO 18013 compliant driving licenses
- ISO 14443 contactless RFID reader/ writer supports ICAO LDS standards, including BAC, PA, AA EAC, SAC
- Reads 1D/2D barcodes from smartphones, tablets & paper
- Operates without external power supply using USB 3.0
- Optional expansion dock provides contact smart card & MSR reading, 2 additional USB ports and 2 SAM modules

SIGNATURE PAD

- 5 inch (800x480 pixels) thin and light, color LCD signature pad
- Hardened cover glass with anti-glare treatment provides a signing surface with a natural paper-like feeling
- Connection via USB
- VCP mode is supported for virtual computing environment
- Highest level of security with state-of-the-art encryption (AES256/ RSA2048 encryption)

WIRELESS HANDSET

- Modular and compact design
- Auto locking and detection of the wireless handset
- Alarm integrated when connection is lost with the base station (terminal)
- Range: ± 15m
- Battery autonomy of 50 transactions for chats of 5 minutes or 4 conversations of one hour
- Battery recharged in approx. 4 hours
- Wireless radio signal of 2.4 GHz ISM

CONSUMER INTERACTION

- Controlled via DN Series 200
- User guidelights

OPERATION

- 110 – 120 V; 220 – 240 V
- Frequency: 50/60 Hz

AMBIENT CONDITIONS

- Air temperature: +5° C to +40° C
- Humidity: 5% to 85%

SYSTEM AVAILABILITY

- DN 200 (right mounted)



Dimensions (HxWxD)

1390 mm x 195.5 mm x 530 mm
(54.72 in x 7.70 in x 20.87 in)

See installation manual for other configurations and installation parameters.

*Components and technologies vary by region and are subject to availability