

Efficiently Collect, Store and Retrieve Log Files for Quick Issue Resolution.



In today's "on demand" environment, waiting days for a compliance resolution is unacceptable. Payment Card Industry Data Security Standard (PCI DSS) requires logs for specific events to be captured, retained and reviewed regularly for anomalies or suspected malicious events.

Vynamic View Log & Journal Manager is a software-agnostic solution providing a centralized environment that collects and stores data. Vynamic View Log & Journal Manager can be configured to collect Windows® event logs, terminal application software log files and electronic journal files for easy accessibility and simplified processing.

INCREASE EFFICIENCIES WITH UP-TO-DATE DATA RETRIEVAL

Easy-to-access centralized database provides three modes to access log collections:

- Live Pull: Pull preconfigured log files remotely in real time from the device.
- Interval Push: Log data is sent up to the server at preconfigured intervals. You control if you need to optimize for log latency vs. network chatter.
- Online Pull: Uploads each entry in the journal file. Control latency vs. network chatter needs can also be evaluated.

QUICKLY RESOLVE TRANSACTION INQUIRES

Eliminates the need for manual intervention, and simplifies the processing for specific transaction queries:

- Delivers information in sortable, readable form by date, time and other parameters.
- Search through log files to make sense of what happened at the device.

Vynamic® View Log & Journal Manager

FEATURES

- Any sensitive information about customers' identification is masked in order to maintain PCI compliance.
- Collects and manages log files, including Windows® event logs, electronic journal and ATM terminal software logging.
- Automatically stores all retrieved data files on the server accessible via the client.
- Data can be retrieved in 3 different ways to balance latency vs. Network chatter
- Drill down from transaction summary to journal details for customer dispute handling.
- Search abnormal transactions performed in the entire network.

BENEFITS

- Multi-vendor Solution: Works with any Microsoft® Windows-based device
- No Network Dependency: Does not require PCI DSS certification as it doesn't process unmasked card holder data
- Can be used individually or with other Vynamic View Managers

DIEBOLD NIXDORF VYNAMIC SOFTWARE

Vynamic Software is a powerful software portfolio that enables financial institutions to eliminate friction to transform the user experience and the operation. Flexible and adaptable, DN Vynamic Software is built to align with how financial institutions operate and are bundled to support the modern banking environment including channels, payments, engagement and operations.