

Teller Cash Recycler Premium Package

Improve Productivity. Maximize Benefits.

Market insights show that many customers still prefer to deposit cash at the counter with the assistance of a branch employee, and they expect to do so efficiently and conveniently. Providing the right teller automation solution to branch employees is therefore key to supporting productivity and a positive customer experience.

The new DN Series® 600V Premium Package is a unique, all-inclusive offering, that covers teller automation devices, software and operations. It is your fully integrated and cost-efficient solution to realize the full benefits of teller automation and free your operations teams of the complexity of managing a teller cash recycler (TCR) fleet across all your locations.

Cash Automation Experts on Your Side

- Our Advisory Services help develop your multi-year deployment strategy, calculating your cost savings and estimating your potential revenue growth.
- Designing and manufacturing devices in-house gives us detailed insights into how best to install and manage them.
- We offer a single point of contact to support TCR operations.
- You benefit from peace of mind and can focus on core banking activities.

Always Up and Running Devices

- 99%+ availability.
- Data-driven service model, with real time monitoring and preventive maintenance, drives a significant reduction of incidents.
- State-of-the-art remote resolution capabilities shorten the duration of out-of-service events.
- Accurate root cause diagnosis and technician/part dispatch maximize first-time fix rates.

Always on Security and Compliance

- Real-time tracking of devices' utilities, drivers and software stack.
- Automated software patch deployments help meet compliance requirements.
- Security monitoring detects attacks in real-time. A broad team of experts safeguards devices of hundreds of FIs from our security operations center.



Future-ready. Now.

- DN Series 600V leverages the same market-leading cash recycling technology as our DN Series ATMs. This gives the ability to swap cash cassettes between ATMs and TCRs within the branch for additional efficiencies in the future.
- As cash recycling adoption is accelerating, future-proofing your TCR and ATM network today could save tens of thousands of dollars on CIT costs tomorrow.

DN Series® 600V: The New Age of Teller Automation

Our new teller cash recycling system is compact and provides reliable, accurate note handling and authentication. It was designed to maximize the productivity of branch employees, giving them time back to focus on developing relationships and selling financial products.

- **More available:** reliable by design and ready for DN AllConnect ServicesSM
- **More efficient:** generating as much as 1.5 x increases in throughput and reducing the need for vault activities by as much as 80%
- **More secure:** boasting different safe options and an advanced alarm board; with bill validators protecting you from counterfeits
- **More profitable:** usable by multiple tellers simultaneously
- **More integrated:** leveraging the same best-of-breed RM4V technology than our ATMs
- **More future-ready:** offering advanced recycling capability for any branch set up today and tomorrow

DN Series 600V comes with VCP-Branch terminal software, offering plug-and-play operations, controlled locally.



Powered by the Most Comprehensive Services Offering

At Diebold Nixdorf, we know how important it is for you to simplify your operations while maximizing the value you get from your investments. Hence, we are bringing to market an industry-first services suite, specially tailored to DN Series 600V. We are your single point of accountability, allowing you to maximize operational efficiencies and minimize operational costs.

Implementation

Our cross-functional team of experts effectively manages the deployment of each of your TCRs, covering everything including site survey and preparation, staging, logistics, replacement and disposal.

Maintenance & Support

You can be certain that no company other than Diebold Nixdorf can better maintain a DN Series 600V. We ensure prompt resolution of any type of hardware and software-related incident remotely or onsite. Our award-winning maintenance services rely on best-in-class practices in incident management and experienced, regularly upskilled desk support agents and technicians. Human expertise is also augmented by actionable insights from machine learning and AI technologies through DN AllConnectSM Data Engine to maximize first-time-fix rates and prevent impending failures.

Monitoring & Event Management

As the world's number one vendor for ATM/TCR Monitoring Software, we offer a 24/7 monitoring and incident management solution that provides 99%+ market-leading availability levels with real-time insight into the device status. Our industry-leading granularity in data collection enables accurate fault detection and qualification; while advanced automation ensures incidents are fixed faster, with more than a third resolved remotely in a matter of minutes.

Software Lifecycle Management

Strategically deploying Microsoft Windows OS updates to any device centrally ensures successful security audits and is the first line of defense against logical security attacks. File packages can be transmitted to the entire network for quicker updates, optimal uptime and effortless compliance with industry standards.

Security Management

We offer multi-layered security protection, which is grounded in our unique position as a hardware, software and service specialist. We detect attacks in real-time and work closely with law enforcement to minimize new threats. Benefit from a hardened Windows Operating System, intrusion detection and prevention, USB whitelisting, advanced antivirus software and malware detection, to protect your TCR fleet and keep your cash safe.

Contact your Diebold Nixdorf representative to discuss in more detail how you can improve productivity and maximize benefits with our Teller Cash Recycling Premium Package.