

Company Overview

Transforming the Way People Bank and Shop

Transforming the Way People Bank and Shop



Leveraging Our Substantial Expertise to Benefit Customers



TOP 5
Provider for ATM
& POS software²



Partnering with a
majority of the world's
**top 100 financial
institutions** and **top 25
global retailers**



+2 M
Installed POS
& ATMs²

- 1) Reported Financial Results for the 12 months ended Dec 31, 2024
- 2) RBR Data Services 2024, Global ATM Intelligence Service – 2024 Market Report; RBR Data Services 2024, Global EPOS and Self-Checkout

A World Leader in More than 100 Countries + Markets



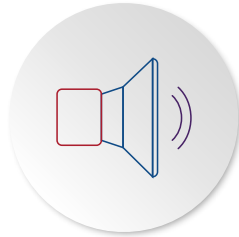
A Modern FinTech, for 160+ Years



First circular vault door to protect against prying



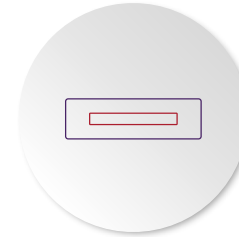
First to develop tear gas defense



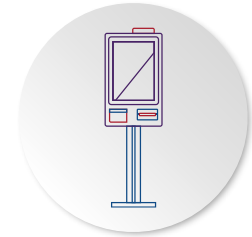
First voice recognition ATM



First ATM integrated with mobile



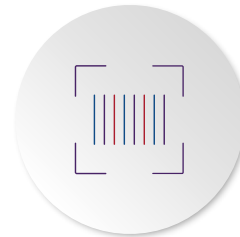
First long-edge, anti-skimming, secure card reader



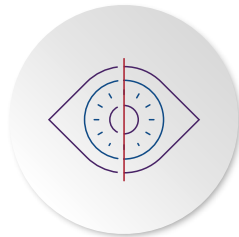
First kiosk in QSR



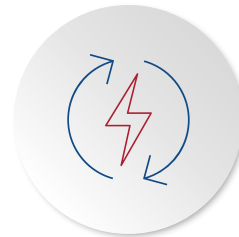
First to introduce drive-up banking



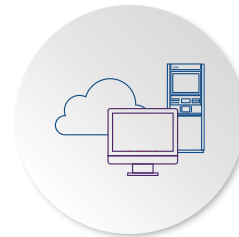
First electronic POS network system introduced in Europe



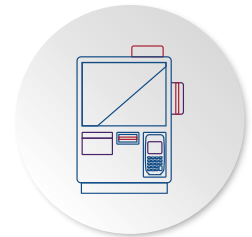
First iris recognition ATM



First green, flexibly powered ATM

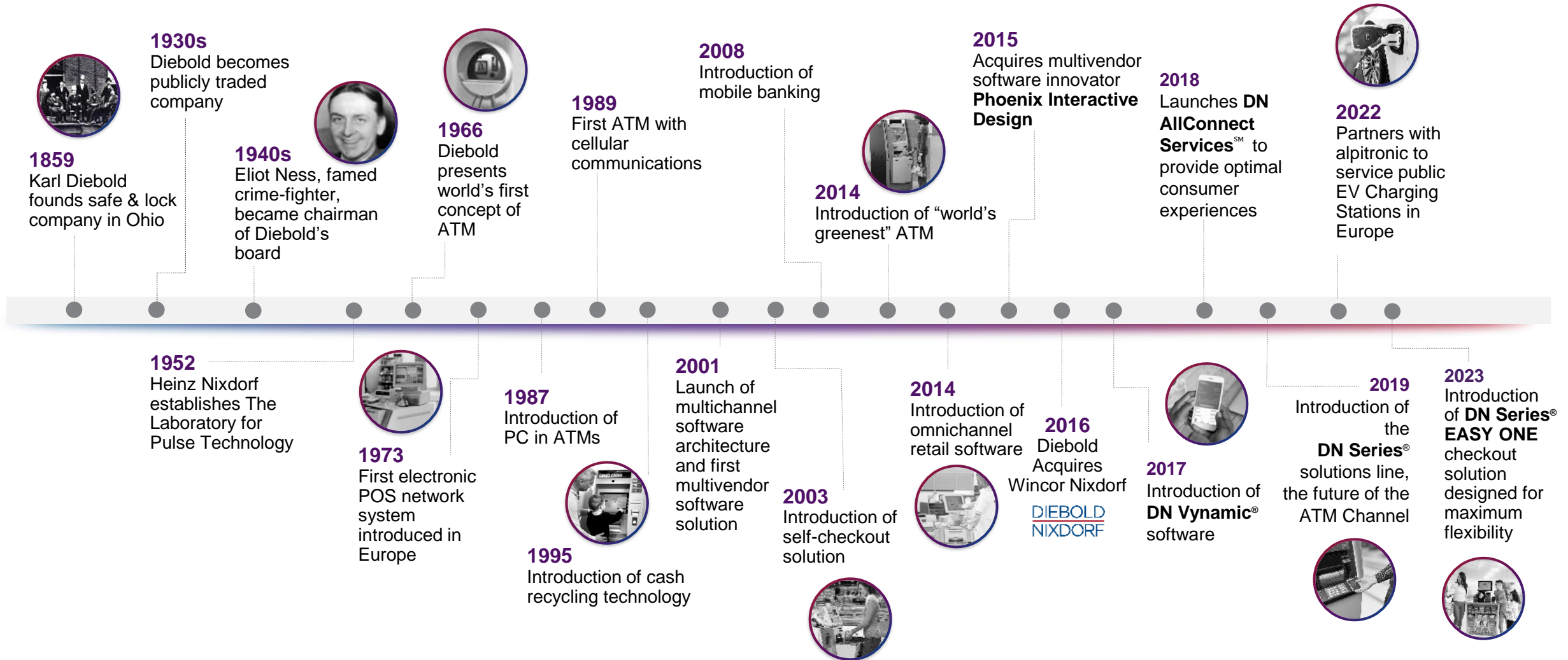


First stateless, FIT Client ATM



First self-service pilot in Europe

A Modern FinTech, for 160+ Years



Banking



Key Partner to Financial Institutions



1) RBR Data Services 2024, Global ATM Intelligence Service – 2024 Market Report
2) IDC Financial Insights, 2024 IDC FinTech Rankings
3) Reported Financial Results in Banking segment for the 12 months ended Dec. 31, 2024
4) RBR Data Services 2023, ATM Software 2023

5) RBR Data Services 2022, Deposit Automation and Recycling; note: ADT = Automated Deposit Terminal



Trusted Customers Around the World



CASH MANAGEMENT

Reduces TCO and Achieves Cash Availability of 99.98%

- Services for a fleet of 1,025 DN self-service devices incl. DN Series™ cash recyclers
- Outsourcing of end-to-end self-service management and operations to DN including DN Cash Management Services



AVAILABILITY

VACU is meeting its availability goal -- not just on serviceable hours but extended over the full 24-hour period

- DN Vynamic® Software
- DN Series™ ATMs
- 1st Line & 2nd Line Maintenance powered by DN AllConnectSM Data Engine



SECURITY

Anti card-skimming technology provides increased security

- DN Series™ ATMs
- Vynamic® View monitoring software

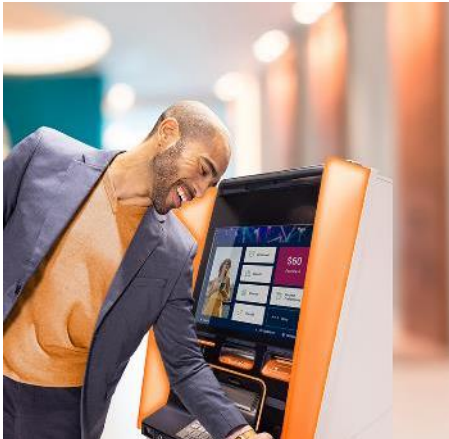


MANAGED SERVICES

Day-to-day ATM management with the latest technology

- DN Series™ ATMs
- An outsourced ATM fleet and fully-Managed Services elevate customer experience and efficiency
- Partnership with Diebold Nixdorf has resulted in cost savings of 30-40%

Products to **Automate** the Way People Bank



Built to Connect. Built for More.™

DN Series® provides financial institutions the ability to grow with their digital strategy and deliver the most integrated functionality in the smallest, most secure footprint.



**MORE
PERSONALIZED**



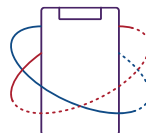
**MORE
INTEGRATED**



**MORE
AVAILABLE**



**MORE
EFFICIENT**



**MORE
FUTURE-READY**



**MORE
SECURE**



Services to Transform a Connected World

DN AllConnect ServicesSM



IMPLEMENTATION SERVICES

Deploy your technology swiftly and seamlessly

Standard Implementation

Advanced Implementation

Branch Implementation

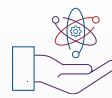


MAINTENANCE SERVICES

Exceed the demands of an always-on world

First Line Maintenance

Second Line Maintenance



MANAGED SERVICES

Unlock the opportunity with as-a-Service solutions

Monitoring & Event Management

Integrated Service Desk

Software Deployment

Security Management

Cash Management

Marketing Management

Transaction Management



Your Team. Powered by Ours.



Vynamic® Software to **Digitize** Banking Journeys



Terminal Software

Modern multivendor software family for ATM and TCR devices

Vynamic Connection Points

VCP-Pro

- Integrates easily to deliver advanced transactions in a stateless environment

VCP-Lite

- Enables a traditional stateful operational model

VCP-Branch

- Connects TCR irrespective of the front-end application



Operations

Integrated components to maximize and drive efficient operations.

Vynamic Security

- Secure endpoints, connectivity & transactions

Vynamic View

- Market-leading ATM availability with 24/7 remote incident detection and resolution



Cash & Branch Automation

Connect physical and digital for lower operating costs and improved experience

Vynamic Transaction Automation

- Core connection enabling advanced transactions and new functionality

Vynamic Cash Management

- Optimized cash availability forecasting



Transaction Processing

Modern cloud-native microservices payment system, powered by Vynamic Transaction Middleware.

Vynamic Acquiring

- Standardized self-service terminal driving and acquirer switching

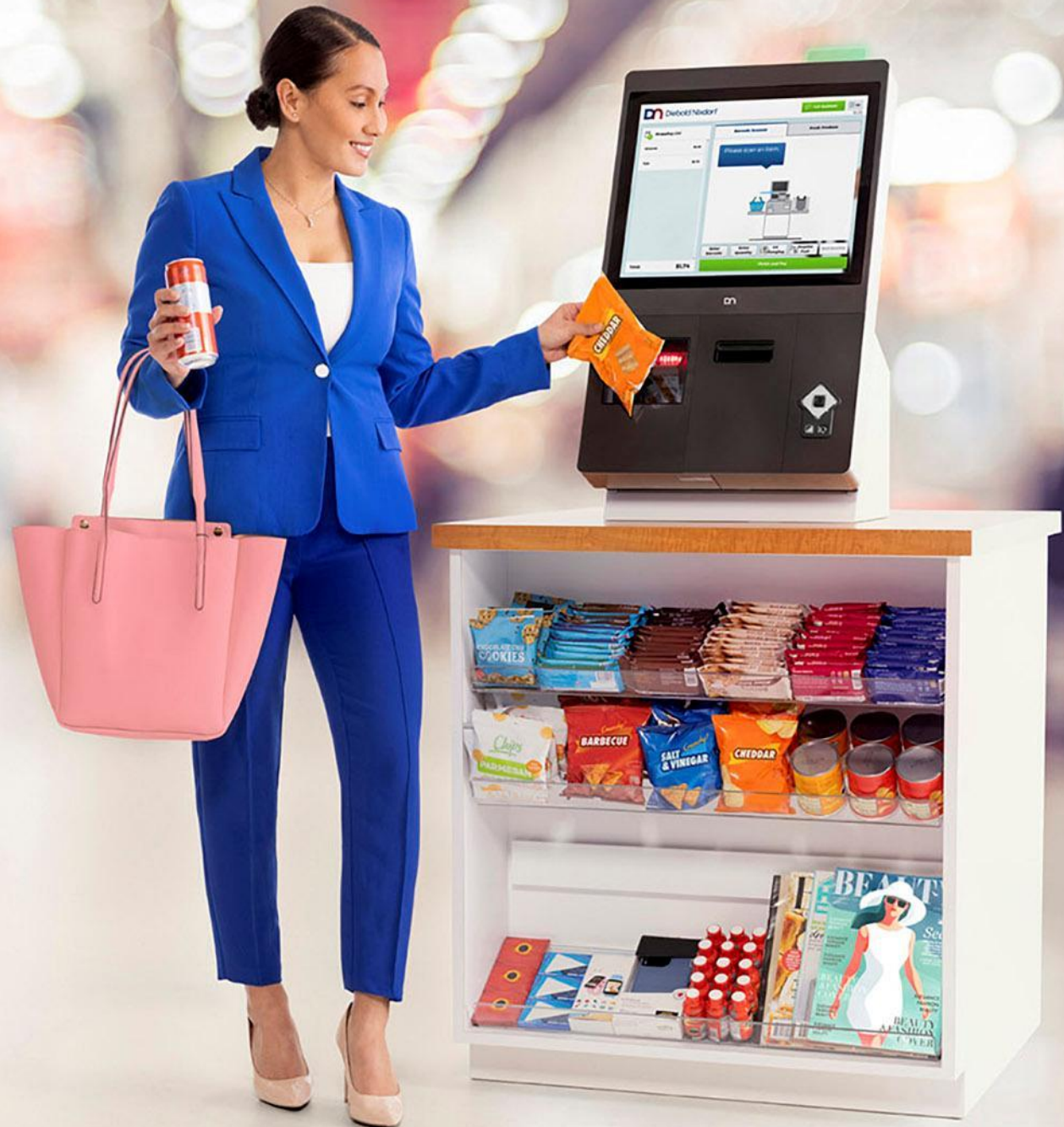
Vynamic Issuing

- Issuer side processing across consumer and financial networks

Vynamic Instant Payments

- Realtime payments with liability management

Retail

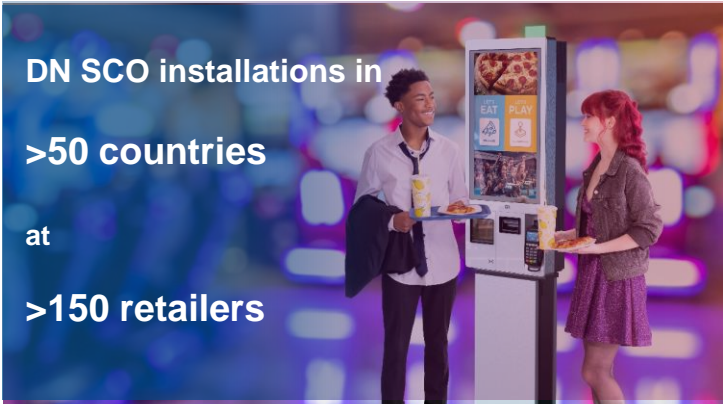


Key Partner to Retailers



#1
in retail EPOS
& self-checkout
deliveries in Europe³

#1
For new general
merchandise POS
software installations²
in EMEA, among top
10 global providers



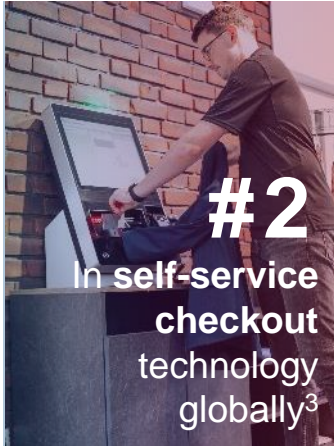
DN SCO installations in
>50 countries
at
>150 retailers

7 out of 10
Global Fortune 500
petroleum companies
are Diebold Nixdorf
customers⁴



>1.3 M
global EPOS
installations worldwide³

#2
in the global
market for self-
ordering kiosks⁵



#2
In self-service
checkout
technology
globally³

24 of the Top 25
retailers in Europe are our
customers⁶



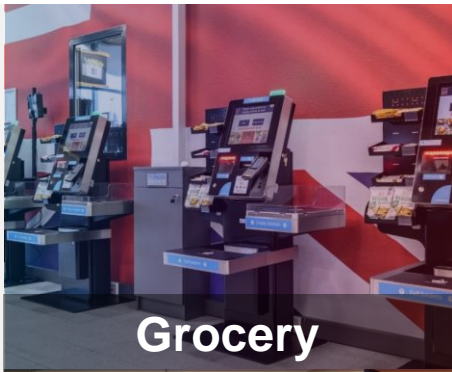
~\$1B
in revenue¹



1) Reported Financial Results in Retail segment for the 12 months ended Dec 31, 2024
2) RBR Data Services 2023, Global POS Software – in General Merchandise, June 2022-June 2023
3) RBR Data Services 2024, Global EPOS and Self-Checkout 2024 - *here for segment Grocery + General Merchandise combined
4) Global Fortune 500 – The biggest Oil and Gas Companies in the World by Revenue in 2021 (published May 2022)
5) RBR Data Services 2024, Global Self-Ordering Kiosks, as of June 2023
6) Deloitte Global Powers of Retailing 2023, ranked by retail revenue 2021 (published Feb. 2023)
Top retail supplier awards are presented by Lebensmittel Zeitung and by the EHI Retail Institute.



Trusted Customers Around the World



Grocery

**More choice, more service,
more customer satisfaction**

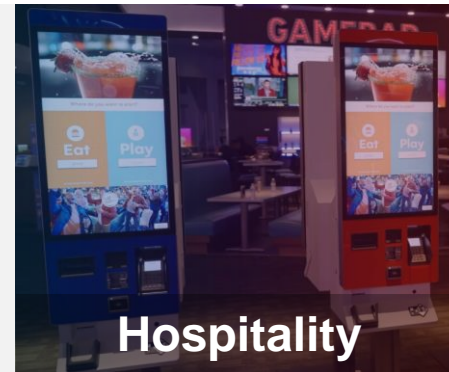
- Storevolution™ Advisory Services
- DN Series™ EASY self-checkout
- DN AllConnect ServicesSM



Fashion

**Increased customer
satisfaction due
to faster checkout**

- Assisted and self-checkout solutions
- Dynamic software
- DN AllConnect ServicesSM



Hospitality

**Efficiency boost with
self-service technology**

- DN self-ordering terminals
- Intuitive user interface
- DN AllConnect ServicesSM

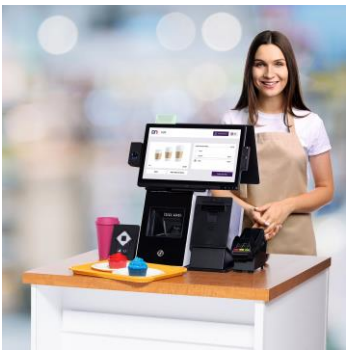


Fuel & Convenience

**Consistent and seamless
consumer experience**

- Preferred global partner for operational services and retail technology
- Modernization and transformation program targeting advanced operational efficiency and resilience

Products to **Automate** the Way People Shop



Built for the Storevolution.™
Built for More.

Our integrated self-service and checkout solutions enable frictionless consumer and staff journeys across all channels.



**FLEXIBLE
JOURNEYS**



**CONNECTED
EXPERIENCES**



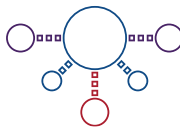
**INTEGRATED
CHANNELS**



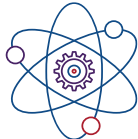
**MORE
MODULAR**



**MORE
AVAILABLE**



**MORE
OPEN**



**MORE
INNOVATIVE**



Services to Transform a Connected World

DN AllConnect ServicesSM for Retail



Software to Digitize Retail Journeys

DN Vynamic® Software

Vynamic® Retail Platform



VYNAMIC® FCx

POS Software for Fuel and Convenience



VYNAMIC® SFx

POS Software for Specialty and Fashion



VYNAMIC® GRx

POS Software for Grocery



VYNAMIC® DIGITAL RECEIPT

A digital receipt solution that easily integrates into POS systems.



VYNAMIC® ENGAGE

A solution for managing and delivering mass and personalized rewards and cross-channel execution.



VYNAMIC® ADVANCED ANALYTICS

A data analytics and visualization platform that empowers organizations to make data-driven decisions.



VYNAMIC® CPaaS

Helps retailers stay continuously, simply and efficiently compliant with fiscal and legal regulations.

Self-Service



VYNAMIC® SELF-SERVICE

Transforms complex integration tasks into efficient, streamlined processes with a flexible platform and open APIs.

VYNAMIC® Self Service modules:

VYNAMIC® SMART ASSIST

VYNAMIC® ENTERPRISE

VYNAMIC® SMART VISION | AGE VERIFICATION

VYNAMIC® SMART VISION | FRESH PRODUCE RECOGNITION

VYNAMIC® SMART VISION | SHRINK REDUCTION

VYNAMIC® CASH

VYNAMIC® SCALE



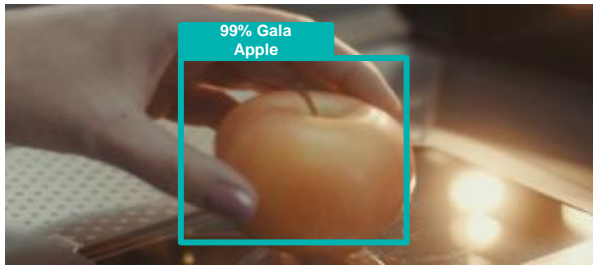
VYNAMIC® PERSONAL SHOPPER

Designed for personalized mobile shopping experiences.

An open platform for connected retailers.

Artificial Intelligence and the Evolution of Checkout

Augmenting self-service checkout solutions to reduce friction and minimize shrink loss—unlocking value for existing customers and creating entry point to new logos.



Vynamic® Smart Vision Fresh Produce Recognition

Recognizes unpackaged fresh produce items, whether loose, in plastic bags, reusable nets, or pre-packaged, fully automatically.

Up to
67%
Increase in
Process
Speed



Vynamic® Smart Vision Age Verification

Enables customers to verify their age automatically without waiting for a store assistant.

Up to
75%
Reduction in
Employee
Intervention



Vynamic® Smart Vision Shrink Reduction

Addresses the leading cause of loss in retail. Our computer vision technology prevents loss at self-checkout.

Up to
73%
Reduction in
Shrinkage

Leadership Team



Octavio Marquez
President and Chief
Executive Officer

BUSINESS SEGMENTS AND OPERATIONAL EXCELLENCE



Retail and Banking are the commercial centers of our organization, with the primary focus of delivering value to our customers. Our **Operational Excellence** teams within the segments focus on developing innovative, customer-driven products and services -- while maintaining a laser focus on operational rigor and discipline.



Joe Myers
Global Banking



Ilhami Cantadurucu
Global Retail



Frank Baur
Operational
Excellence

ENABLEMENT FUNCTIONS



Enabling Functions continually support our entire organization, pushing for continuous performance improvement.



Tom Timko
Finance



Lisa Radigan
Legal / ESG



Kathleen Creech
Human Resources



Teresa Ostapower
Digital / IT



Susan Malcolm
Ethics &
Compliance



Diebold Nixdorf ESG — Contributing Toward a More Sustainable World



Planet

GREEN PRODUCTS/SOLUTIONS
SUSTAINABLE SUPPLY CHAIN
WASTE/WATER MANAGEMENT
CARBON FOOTPRINT



People

CULTURE
LABOR/HEALTH/SAFETY
HUMAN RIGHTS
GIVING BACK TO THE COMMUNITY



Performance

CLIMATE RELATED RISKS & OPPORTUNITIES
COLLABORATION WITH SUPPLIERS
STAKEHOLDER ENGAGEMENT
AUDIT & RISK OVERSIGHT

As a global organization, the work we do touches many lives and communities in many ways. We are committed to connecting commerce for our customers and consumers: in ways that protect, care for and minimize harm to the **environment**; through caring **social citizenship** by fostering a culture where everyone is accepted, valued and supported, and giving back to our communities; ensuring best **practices in governance** on behalf of all our stakeholders; while **growing our business in sustainable ways** through our commitment to our values and ethics.



Global Employer of Choice



Transforming the Way People Bank and Shop

Thank You

