



## COMMANDER™ ASSET MANAGER

# NEAR REAL-TIME, INTELLIGENT REPORTING OF SELF-SERVICE INVENTORY WITHOUT A SITE VISIT.

78% of FIs either track fleet assets manually, rely on hardware vendors or simply don't have a good picture of their ATM inventory<sup>1</sup>. Today it costs more than ever to keep pace with needed technology updates. In this environment, the advantage of centralized terminal inventory reporting is clear.

COMMANDER Asset Manager delivers a centralized, comprehensive 360° view of terminal configuration and capabilities for any Microsoft® Windows®-based ATM/kiosk. This unprecedented level of detailed information on software, hardware and peripherals is critical to managing a self-service fleet. It enables better fleet investment decisions, more thorough audits of field engineer's reports, confirmation of compliance requirements, and optimal management of maintenance and upgrades.

### INCREASE EFFICIENCIES WITH A CENTRALIZED SOLUTION

Easy-to-use inventory reporting solution that delivers 100% accurate and comprehensive insights on all fleet assets - hardware, software, XFS, device, operating system (OS):

- Drill deeper into reports to identify problems or opportunities within the fleet
- Eliminate errors and data tampering while reducing efforts
- Provide details on compliance, maintenance and customer usage

### GATHER MORE INTUITIVE, INTELLIGENT MANAGEMENT

With the ability to connect an entire self-service network, it's simple to track, search and maintain accurate records for all terminals and devices:

- Ensure configuration consistency across the entire self-service network
- Plan change-management projects and manage fleet distribution
- Improve adherence to compliance with encrypting PIN pad (EPP) lifecycle and historical change tracking

### OPTIMIZE MAINTENANCE AND REDUCE COSTS

With COMMANDER Software Manager, FIs can track, target and remotely update out-of-sync terminals:

- Plan channel maintenance and upgrades strategically, specifically for future investments (i.e. Windows 10)
- Prioritize critical updates while purposefully scheduling non-essential maintenance
- Provide terminal/asset information to field engineers, prior to visit

# THE WORLD'S MOST COMPREHENSIVE VIEW OF FLEET ASSETS RIGHT AT YOUR FINGERTIPS.

Central Record System collects the following terminal configurations:

## SOFTWARE

- Publisher
- Version
- Description

## HARDWARE

- Processor
- Hard drive
- Memory
- Video card
- Monitor
- System BIOS

## DEVICE DETAIL

- Card reader
- Cash dispenser
- PIN pad
- Cash and Check acceptors
- Envelope depositors
- Sensors

## BENEFITS

- **Multi-Vendor Solution:**  
Works with any Microsoft Windows-based ATM/Kiosk
- **Cross Platform:**  
Can be added in conjunction with existing Agilis 91x SP3 and SP4 terminal software; as well as other vendors' software
- **No Network Dependency:**  
Does not require certification
- **Phased Implementation:**  
Can be used individually or with other COMMANDER managers (specifically COMMANDER software manager)

## CONNECTIVITY

The COMMANDER Asset Manager consists of a client, server and agent.

- **COMMANDER Server:**  
Central platform and system of record for data. Installed on customer's server infrastructure.
- **COMMANDER Client:**  
Windows Application and user interface. Installed on a customer's PC.
- **COMMANDER Asset Manager Agent:**  
Installed on each terminal for communication back to central server.

CAPTURE CRITICAL SELF-SERVICE TERMINAL DETAILS ACROSS YOUR ENTIRE NETWORK IN MINUTES, NOT DAYS. **CONTACT YOUR DIEBOLD REPRESENTATIVE TODAY.**