



## COMMANDER™ SOFTWARE MANAGER

# SAFER, EASIER, FASTER ATM SOFTWARE UPDATES, DELIVERED REMOTELY.

Keeping pace with technology updates can be costly and time consuming. A recent study<sup>1</sup> on ATM management revealed that 85% of FIs implement some sort of software update monthly or on a more frequent basis; and 36% deliver this update via an on-site visit to each self-service device.

COMMANDER Software Manager can reduce the time and effort it takes to update self-service software by offering remote deployment capabilities for any Microsoft® Windows®-based ATM/kiosk. Additionally, COMMANDER Software Manager enhances the security of the self-service network by controlling the type and functionality of software distributed and limiting access to authorized users.

### MAKE INFORMED DECISIONS THAT DRIVE EFFICIENCIES

Remote dispatching of operating system security patches and application updates optimizes software performance and maintains compliance:

- Strategically deploy software updates from a centralized console
- Schedule distributions at timely intervals to ensure optimal uptime of device
- Ensure PCI requirements are quickly satisfied

### ACHIEVE ENHANCED SECURITY AND SMOOTHER OPERATIONS

Advanced identification and tracking abilities empower FIs with full knowledge of what and who is at work -anywhere - within a system:

- Ensure security through managed user rights
- Streamline workflows for quick approvals and processes
- Automate restores after any hardware failure

### IMPROVE MAINTENANCE COSTS BY REDUCING PHYSICAL VISITS

Complemented by COMMANDER Asset Manager, Software Manager can accurately target specific versions of software configurations for upgrades:

- Plan maintenance and upgrades strategically to the entire channel
- Prioritize critical updates while purposefully scheduling non-essential maintenance
- Dispatch all levels of the software stack or just individual components

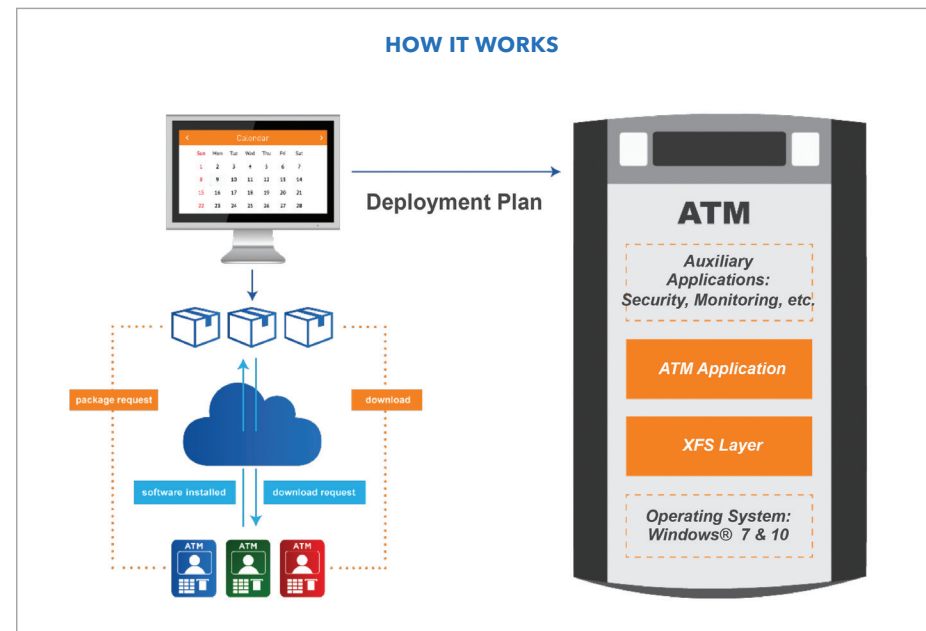
# KEEP YOUR SOFTWARE STACK UP TO DATE AND YOUR NETWORK SECURE WITH A MULTI-VENDOR SOLUTION THAT WORKS ON ANY MICROSOFT WINDOWS-BASED TERMINAL.

## BENEFITS

- **Multi-vendor Solution:**  
Works with any Microsoft Windows-based ATM/Kiosk
- **Cross Platform:**  
Can be added in conjunction with existing Agilis 91x SP3 and SP4 terminal software; as well as other competitors' software
- **No Network Dependency:**  
Does not require certification
- **Phased Implementation:**  
Can be used individually or with other COMMANDER managers (specifically COMMANDER asset manager)

## CONNECTIVITY

- The COMMANDER Software Manager consists of a client, server, and agent.
- **COMMANDER Server:**  
Central platform and system of record for data. Installed on customer's server infrastructure.
  - **COMMANDER Client:**  
Windows Application and user interface. Installed on a customer's PC.
  - **COMMANDER Software Manager Agent:**  
Installed on each ATM for communication back to central server.



MORE CONTROL. MORE FLEXIBILITY. FIND OUT HOW COMMANDER SOFTWARE MANAGER COULD REVOLUTIONIZE YOUR ATM FLEET. **CONTACT YOUR DIEBOLD REPRESENTATIVE TODAY.**