



## ELECTRONIC VAULT ATTENDANT II

# SAFE DEPOSIT BOX MANAGEMENT SOLUTION

As threats evolve and consumer demand for convenience becomes central to overall satisfaction, self-service safe deposit box controlled access meets the high demands of your consumers and improves their overall satisfaction. All while providing an enhanced security solution to mitigate the risk of fraud and reduce liability for your institution.

The Electronic Vault Attendant (EVA) II is a fourth generation, self-service safe deposit box controlled access solution that enables users to gain access to the vault's daygate without the assistance of a vault attendant. This allows personnel to focus on higher-value tasks while enhancing the user experience and increasing overall user satisfaction.

### ENHANCED SECURITY

EVA II enables controlled Biometric authenticate to gain entrance into the Safe Deposit Box area with reader Options (Face-Fingerprint-Pin, Hand Geometry, or just Fingerprint).

### SYSTEM MANAGEMENT

Through the Local Kiosk or the Remote Management Application on the network, Financial Institutions have the flexibility to manage the system.

### REPORTS ENGINE

Customizable engine for ease of narrowing down the exact data needed.



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The Electronic Vault Attendant (EVA) II provides self-service access to the vault's daygate, while offering comprehensive, customizable record keeping, including historical reports, as well as reports about safe deposit box holders' usage. The record keeping capability provides a tool to be used in compliance efforts surrounding new and emerging regulations requiring institutions to audit and record safe deposit box activities, including who accesses boxes and when boxes are accessed.

The EVA II solution can be customized depending upon the level of security desired by a financial institution. Numerous consumer authentication

reader devices can be used singularly or combined with the system for enrollment and access to the vault daygate, including:

- Fingerprint
- Hand geometry
- Card swipe
- Facial recognition

## EVA II COMPONENTS

Touch-screen kiosk preloaded with Microsoft® Windows® 7 Embedded Standard and safe deposit box management software Relay card with four inputs and four outputs

Reader device (a variety of reader technologies are available) ease of operation, remote control by the operator, LED backlighting for sharp images and long display life, and a heartbeat LED and tamper switch for added security.

The one-way version of Diebold's CCTV for VATs offering features a wide dynamic range color camera in an environmentally controlled housing that attaches easily to the side of most Customer VAT Units. The operator can see consumers and monitor drive-up lanes, and consumers and operators communicate via two-way 816 Audio connection.

## FEATURES

- Ability to retrofit existing vaults without changing locks, etc.
- Supports up to 5,000 users per system and 20,000 safe deposit boxes
- 100+ system operators
- Customize reporting capability locally or network drive
- 100,000 online historical events
- System backup automatically scheduled locally or network drive
- Scheduled download capabilities
- Biometric capabilities tailored to meet your unique needs
- Management software providing user enrollment and reporting
- Time and date of entry/exit is recorded, providing an audit trail
- Events are recorded in the history log
- Multiple co-owners to a box capability
- Enterprise software: remote management capability (run reports, add/edit customers, add/edit employees, etc)

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