



DIEBOLD 9900 IN-LOBBY TELLER TERMINAL

FAST, FLEXIBLE AND SMART BRANCH TRANSFORMATION

Recent technological advancements have empowered consumers to interact with the branch in new ways. While this opportunity enhances efficiency, it sometimes can be at the cost of consumer acquisition, engagement and retention.

The Diebold 9900 in-lobby teller terminal offers the ideal solution. It combines the speed and accuracy of a self-service terminal with intelligence from the bank's core systems. The Diebold 9900 links to the staff within the bank to provide the ultimate in around-the-clock service and tailors to various types of advanced transactions, a diverse range of individuals, and small and medium businesses (SMBs).

FAST - DESIGNED FOR TODAY'S BUSY CONSUMER

With the ability to sort, validate and check note fitness, the Diebold 9900 provides a teller-like experience with remarkable speed.

- Reduced lines and waiting times across all transactions
- High cash capacity for improved speed and efficiency
- Increased sales opportunities through faster service and leveraging of open branch environments

FLEXIBLE - INCREASED BUSINESS AGILITY

With its modular design, the Diebold 9900 supports a financial institution's needs today and easily extends to address tomorrow's.

- Single terminal with capability for various transaction types
- Self-, video-assisted and teller-assisted service options in a single unit
- Configurable cassette options that tailor to branch needs

SMART - COEXISTENCE OF AUTOMATION AND TELLER

The Diebold 9900 provides the highest levels of functionality, processing power and connectivity.

- Concierge capabilities to assist consumers via tablet or via video and audio link using XPRESSION™ automation technology
- Frees tellers for personalized interactions that deepen account relationships and create sales opportunities



DIEBOLD 9900 SERIES FEATURES

ARCHITECTURE

- Highly reliable market-proven recycling technology
- Superior note-identification technology
- Flexible and modular design for enhanced functionality
- Designed to meet international accessibility guidelines

CUSTOMER CONNECTIVITY

- 19" color touchscreen consumer-viewable display with privacy filter
- Landscape and portrait display options
- Optional personal interactions via our enhanced suite of self-service marketing software, COMMANDER™
- Optional video enablement with two-way video capabilities using XPRESSION™ automation technology

CASSETTE FLEXIBILITY

- A highly configurable recycler with 5 cassette positions that can support deposit, dispense or recycling configurations
- Standard high capacity cassette or dual cassette technology option for increased flexibility

RECYCLING / DISPENSE CASH CAPACITY - FLEXIBLE OPTIONS

- Flexible cassette configurations for deposit, dispense and recycling
- 5 cassette system
- Maximum fill level per cassette: 295mm¹
- Dual-cassettes enabling up to 8 denominations
- 400 notes maximum per deposit transaction (400 Note Escrow)
- 200 notes per dispense transaction
- Reject and retract capability

ADVANCED FEATURES

- Optional QR/2D barcode and NFC/contactless readers
- Optional drivers license/ID scanner
- Expansion PODs for:
 - IDMBd (ActivCheck™)
 - Document/passbook printer
 - Coin dispensing/recycling
 - Card dispenser/printer
 - Letter/A4 document scanner



SPECIFICATIONS

- Supports Diebold's leading edge self-service software platform VISTA™ or Agilis® 3 ATM software
- Conforms to extensions for financial services (XFS)
- Microsoft® Windows® 7 capability
- Core i5 Third Generation 2.9 GHz Quad Core Processor

Expanded functionality options

- Intelligent depository module
- Document/passbook printer
- Coin dispenser/recycler
- Card dispenser/printer
- Letter/A4 document scanner

- 1** Service/Teller call beacon
- 2** Consumer face camera (option)
- 3** Two-way video capabilities and microphone (option)
- 4** 19" SXGA color consumer display
 - Portrait or landscape (option)
 - Touchscreen
 - Sunlight viewable
 - Privacy filter
- 5** Teller call button (option)
- 6** Speakers
- 7** Contactless/NFC card reader (option)
- 8** Encrypting PIN pad
- 9** Headphone jack
- 10** 80 mm enhanced graphical receipt printer

- 11** EMV-ready card reader (options)
 - ActivEdge
 - Motorized
 - Dip
- 12** 10.4" touchscreen display (option)
- 13** 2D barcode scanner/QR code reader (option)
- 14** Cash recycling
- 15** Security safe (options)
 - UL 291 Level 1
 - CEN I
 - CEN III GAS
 - CEN IV GAS
- 16** Countertop and branding panel (options)
- 17** 10.4" rear teller/service with touchscreen
- 18** Cash slot camera (option)
- 19** Driver's License / ID Scanner (option)

DIMENSIONS

Portrait Display Height:
59.33" (1507 mm)

Landscape Display Height:
57.09" (1450 mm)

Counter Height:
41.65" (1058 mm)
Width: 30.71" (780 mm)
Depth: 52.60" (1336 mm)
Weight: 1700 lbs (771 kg)

The look, dimensions, capabilities or other characteristics of this terminal are subject to continual improvement and change.

¹ Note capacity varies and is dependent upon condition of notes, series, and environmental factors. MM of storage is the most accurate means for comparison of storage capacity