



CLOSED-CIRCUIT TELEVISION FOR VACUUM AIR TUBES PERSONALIZED EXPERIENCE.

The Diebold Closed-Circuit Television (CCTV) for Vacuum Air Tubes (VATs) offering allows for a drive-up channel operator to provide a more personalized experience for consumers while working from a convenient location. It is ideal for enhancing the communication process when direct line of sight with a consumer is not possible, when video records of transactions are required or there is a desire to provide on-screen marketing messages for consumers.

CCTV for VATs provides an added layer of security by making it clear to visitors that the drive-up is being monitored by operators. Available in both one-way and two-way video configurations, these aesthetically pleasing VAT upgrades fit in most architectural specifications and are ergonomically placed for both consumer and operator ease of viewing.

DESIGN FLEXIBILITY

Allow operators to view customers from whatever location is most convenient, supporting branch transformation efforts.

MITIGATE RISK

Deter fraud by letting consumers know the drive-up area is being monitored remotely by operators.

EXPAND WALLET SHARE

Deliver marketing messaging via video display to consumers who may rarely enter a branch when operators are not on screen.



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SEAMLESS INTEGRATION WITH EXISTING SYSTEMS

Several configurations of the CCTV for VATs offering are available to meet varying customer needs. CCTV for VATs can be configured to allow as many as eight operators to view and serve up to 16 customers. An integrated 816 Video Matrix Switcher with the 816 Audio Switcher makes it easy for one-touch access for both audio and video per lane. The offering is compatible with Diebold's 816 Audio™ System, and it integrates easily with most Diebold and foreign VAT systems.

CCTV FOR VATS CUSTOMER UNITS

The two-way version of Diebold's CCTV for VATs offering allows the consumer and operator to see one another during a transaction, improving consumer experience and allowing the operator to more easily identify the customer. The Customer Video Unit consists of a sunlight-viewable 15" display and wide dynamic range transaction/ surveillance camera enclosed in a granite gray housing that attaches to the side of the Customer VAT Unit in a drive-up lane. It features low power consumption, ease of operation, remote control by the operator, LED backlighting for sharp images and long display life, and a heartbeat LED and tamper switch for added security.

The one-way version of Diebold's CCTV for VATs offering features a wide dynamic range color camera in an environmentally controlled housing that attaches easily to the side of most Customer VAT Units. The operator can see consumers and monitor drive-up lanes, and consumers and operators communicate via two-way 816 Audio connection.

CCTV FOR VATS OPERATOR UNITS

The 816 Audio Switcher is available in multiple configurable models to allow for optimal design flexibility. Allowing multiple operators to interact with a single customer at the same time, this system ensures operational efficiency and scalability for the drive-up channel.

- A 4x4 audio configuration can accommodate up to 4 ACMs/operators and 4 customer stations
- An 8x16 audio configuration can accommodate up to 8 ACMs/operators and 16 customer stations

816 Audio Systems are ideal for retrofit systems involving complete replacements of legacy Diebold audio or competitive audio systems.

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