

COMPREHENSIVE SERVICES

PS ANNUAL SUPPORT

STANDARD FEATURES

- This fee will be charged to the customer on an annual basis for ongoing professional services support and maintenance including image creation and testing when moving from one version of Agilis to another.
- The fee does NOT cover any new features and functionality that the customer may want to add. It is in place to move from 2.4 to 3.0 and then from 3.0 to future 3.x releases. If a customer wants to add feature and functionality, a SOW is required but will only be for the additional changes to their base image.
- An additional fee and SOW will be required if the customer is moving to Agilis 3 using a Stateless environment.