

# ATM Hackers Don't Sleep. And Neither Do We.



Get peace of mind every time with our layered, end-to-end, global approach to security.

Where there's money, there's crime. That's why the Diebold Nixdorf Corporate Product & Solution Security team spans the globe monitoring current and emerging threat vectors. We're at the front lines of crime, ensuring self-service fleets are protected by our world-leading security innovations. Because in our modern world, it's not just cash fraudsters want. It's also the data. Whatever the threat, we've got a solution to help you stop it in its tracks.

**3x** Since 2016, the number of malware attacks has **TRIPLED!**



In 2020, financial loss due to explosive attacks on ATMs increased by

**39%.<sup>1</sup>**



ATM related fraud attacks went up

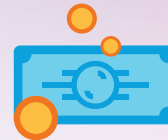
**81%**

between 2018 and 2022.<sup>2</sup>



**90%** OF CONSUMERS WHO EXPERIENCED

a security breach took action - leaving the bank, sharing their experience or filing a complaint.<sup>3</sup>



Losses due to ATM fraud attacks in Europe were at

**€219 MILLION.<sup>1</sup>**

We take an ACTION-based approach to security, ensuring you have three ironclad pillars of defense—ACT:



**Analyze**



**Communicate**



**Track**

## Be the First to Hear About Emerging Threats

Our enhanced Global Security Portal is password protected and offers more tools to help you ACT quickly when fraud occurs.



### Security Incidents Map

Quickly track threats and incidents occurring around the globe and look back at incidents that have already occurred.



### Security Updates

Timely ACTIVE Security Alerts provide our clients with the information needed to thwart recently discovered attacks. In addition, fACT Sheets give you in-depth detailing state of knowledge on existing and trending attack vectors.



### ACTIVE Security Notifications

Permission-based notifications, sent in anonymized format as a cautionary warning to help you initiate your own measures at an early stage.

To sign up for Global Security Alerts, please contact  
**[info.gsp@DieboldNixdorf.com](mailto:info.gsp@DieboldNixdorf.com)**.

## A Global Security Network Dedicated to Threat Mitigation, Security Awareness and Education

Diebold Nixdorf's Rapid Response Team is comprised of security experts with extensive banking and retail knowledge. Armed with the latest insights from the front lines of crime, and backed by our world-leading network of security professionals, the Rapid Response Team doesn't just fight crime when it happens—together with our Professional Services Experts, they arm our clients with the tools and information they need to stay one step ahead of attacks.



### Dedicated Assistance

When something goes wrong, we're here to quickly minimize loss and harden your fleet against further attack.



### Mitigation Assistance

When we learn about a new form of attack, we pass the information along to you, so you can make an informed decision when considering the appropriate action(s) and risk mitigation pertaining to your fleet.



### Educational Assistance

The Rapid Response Team can provide you with awareness about emerging trends through workshops that explore new security measures. We'll help you create incident-management and fleet-update processes that make sense for your organization.

## Comprehensive Security Solutions at Every Touchpoint

Security threats won't stop evolving anytime soon. Partner with an end-to-end security provider with unmatched credentials to keep your assets, brand and customers secure.

- More than 150 years of experience in self-service security
- Founder and collaborative member of the ATM Security Association
- A full suite of PCI-compliant hardware and software solutions
- Continuous investment in innovation and proprietary security technologies
- Multi-layered security approach to ensure your fleet is protected from threats of all kinds—cyber, data and physical



Explore our best-in-class software, systems and services suite designed to integrate and secure your fleet.



DN Dynamic™ Software



DN Systems



DN AllConnect Services<sup>SM</sup>

1 "ATM Logical Attacks Archive." EAST. 2021.  
2 European Payment Terminal Crime Statistics, 2022.  
3 NielsenIQ International Retail Banking Consumer and Technology Survey commissioned by Diebold Nixdorf, 2021.

Be more secure. Learn more at  
[DieboldNixdorf.com/Security](https://www.DieboldNixdorf.com/Security).