

Remove Complexity while Deploying Your Technology Swiftly and Seamlessly



A key element of success in today's banking industry is the ability to manage change—anticipating market demands, quickly harmonizing diverse IT solutions and landscapes, reducing industry complexities and increasing value. Also important is the speed-to-market through fast, efficient equipment implementation enhancing your financial institution's image and customer experience while simultaneously making your costs more efficient. DN AllConnect Implementation Services offers reliable and scalable implementation solutions based on globally standardized processes and tools supporting local efficiency, a Single Point of Contact (SPOC) approach, single point of accountability and reliable local expertise regardless of the solution and provider.

SIMPLIFY YOUR DEPLOYMENT WITH OUR END-TO-END SERVICES

Minimize the need for in-house experts in non-banking efforts by relying on DN expertise.

- Plan, design, configuration and implementation of new IT solutions
- Modular solutions for complex rollouts within multivendor environments
- Individual branch implementation projects simplify and streamline transformation

INCREASE SPEED TO MARKET WITH MINIMAL BUSINESS INTERRUPTIONS

Implementing all updates quickly and seamlessly is vital to ensure your ATM and branch network is up and running earlier.

- Clear accountability and management of dependencies identification
- Single partner for your day-to-day challenges while managing all third parties on your behalf
- Benefit from DN global services expertise with standard processes and targeted staging services.

OPTIMIZE PROJECT MANAGEMENT WHILE CONTROLLING CHANGES

Deployment Management is crucial for every rollout project to ensure timelines, deployment quality and budgetary goals.

- Your deployment manager and SPOC manages all parties and activities—including proactive change and risk management
- Stay updated at all times thanks to our transparent processes and real-time dashboards
- Delivery on time and on budget including KPI commitments based on your needs

Rely on Diebold Nixdorf as your implementation partner for a cost effective and timely deployment. Diebold Nixdorf acts as an integrated service provider through the entire deployment process. DN AllConnect Implementation Services provides you with a single point of contact from the initial planning up to the replacement and refurbishment of your old systems.

DN AllConnect Implementation Services is based on standardized processes and project management methodology and combines local expertise with global knowledge to ensure a seamless implementation and minimized business interruptions. Thanks to our global implementation capabilities (supported by local experts and a certified partner network), we are able to carry out numerous deployments on time and in budget, with the highest level of responsiveness and commitment. Our scalable, modular services also support multivendor environments. DN AllConnect Implementation Services also includes innovative concepts to modernize your touchpoints network and optimize your branch network.

DN ALLCONNECT IMPLEMENTATION SERVICES INCLUDES THE FOLLOWING SOLUTIONS:

Standard Implementation Services

Standard Implementation includes all activities to prepare, transport and install new Diebold Nixdorf solutions at your branches. All Diebold Nixdorf equipment will be prepared for a seamless implementation on-site with our Staging Services. Our coordinators manage transportation of Diebold Nixdorf equipment on time as well as the storage in warehouses with our Logistics Services. IMAC /R /D Services focus on the installation of new systems, hardware and software upgrades and removal of old equipment. Diebold Nixdorf offers out-of-the box implementations based on standardized processes and IT landscapes to speed up the seamless integration on a daily base with minimal business interruptions.

Advanced Implementation Services

For larger-scale implementation projects that include non-DN devices, large volumes, high cadence, on-site construction or multiple countries, Advanced Implementation provides ready-to-use rollout solutions for Diebold Nixdorf and multivendor devices. Our project management office manages complex or large-scale deployments of heterogeneous manufacturer IT-systems, components and software, all in a flexible manner that adapts to your processes, with respect to your deadlines with relevant planning. Advanced Implementation Services is an end-to-end approach providing support starting with rollout management up to a successful implementation of turnkey solutions. We ensure a seamless integration process, no matter the complexity, with change and risk management focused on required deadlines and minimal business interruptions. After the deployment, a smooth handover to maintenance services and customized training to your staff may be provided when necessary.

Branch Implementation Services

Branch Implementation goes beyond the self-service area. Diebold Nixdorf offers solutions to design, prepare and manage branch projects from start to finish to help you achieve your customer experience, IT infrastructure and budgetary goals. Branch Implementation Services covers the complete branch lifecycle from planning, designing, building and setting up branches to completely rebuilding and decommissioning locations with Branch Opening Services or Branch Closure Services. Diebold Nixdorf's experienced architects are focused on the financial industry; with Branch Architecture Design Services they plan and design innovative branch concepts for new locations, new formats or existing locations to assure your branch has a unique presence in the market. New branch formats like self-service locations as full mini branches are supported by Mini Branch Implementation Services as a ready-to-use turnkey-branch—delivered and set up on your location.

Bring your implementation project to life the right way. Contact your Diebold Nixdorf representative to get started.

WHY DIEBOLD NIXDORF?

DN AllConnect ServicesSM offers industry leading services that provide tailored, end-to-end solutions with a customer- first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, technically trained service experts combined with data intelligence, we maximize availability and performance of your self-service channel while ensuring always-on compliance and security. From maintenance operations to business solutions to data-driven insights, only DN AllConnect Services delivers the expertise and innovation that help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.



To learn more, visit [DieboldNixdorf.com](https://www.DieboldNixdorf.com).