



Diebold Nixdorf

DieboldNixdorf.com

Transforming the Way People Bank and Shop



Leveraging Our Substantial Expertise to Benefit Customers



TOP 5
Provider for ATM &
POS software



Partnering with a
majority of the world's
**top 100 financial
institutions** and **top 25
global retailers**

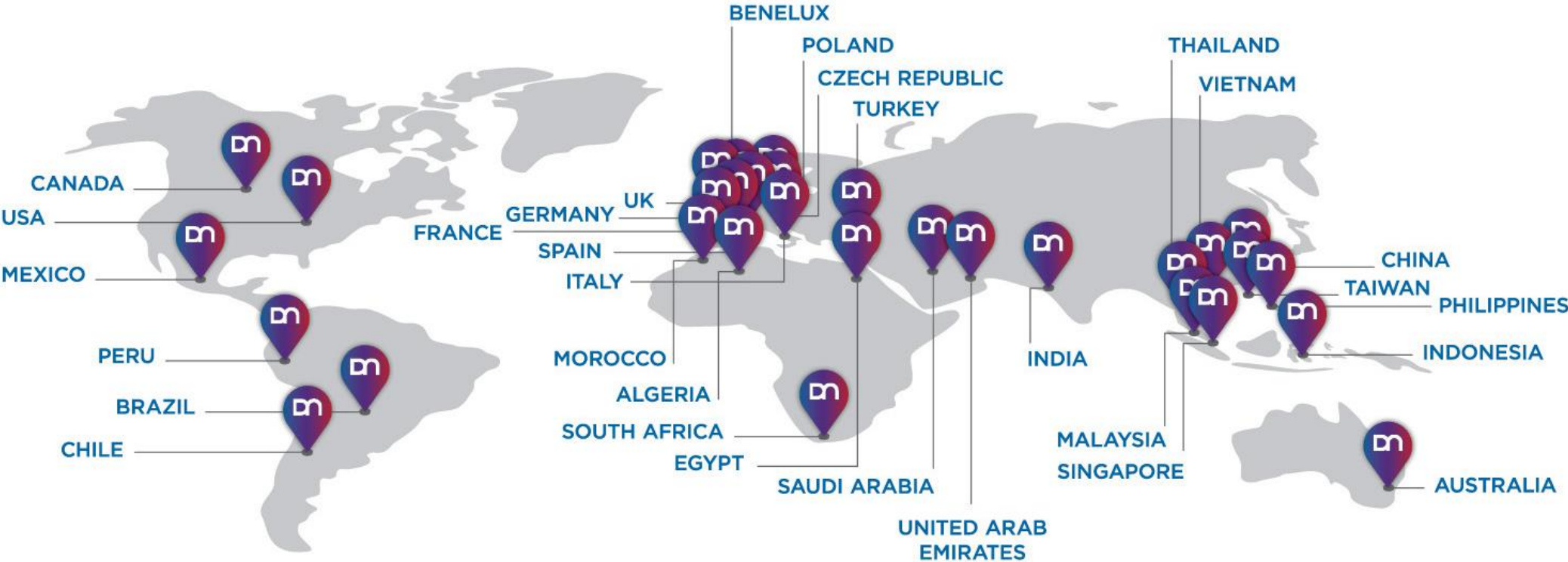


+2 M
Installed POS
& ATMs²

1) Reported Financial Results for the 12 months ended Dec 31, 2023
2) RBR Data Services 2023, Global ATM Intelligence Service – 2023 Market Report; RBR Data Services 2023, Global EPOS and Self-Checkout



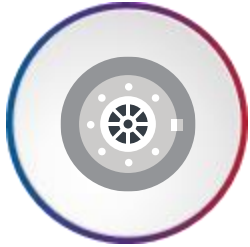
A World Leader in More than 100 Countries + Markets



Major Market Locations



A Modern FinTech, for 160+ Years



First circular vault door to protect against prying



First to develop tear gas defense



First voice recognition ATM



First ATM integrated with mobile



First long-edge, anti-skimming, secure card reader



First kiosk in QSR



First to introduce drive-up banking



First electronic POS network system introduced in Europe



First iris recognition ATM



First green, flexibly powered ATM



First stateless, FIT Client ATM



First self-service pilot in Europe

BANKING



DN Vynamic™

Touch to Get Started



Diebold Nixdorf

Key Partner to Financial Institutions

Leading
global market
share¹ for
ATMs

Serving the
majority of the
world's
Top 100
financial institutions

**Ranked
TOP TEN**
in the 2023
IDC FinTech
Rankings²

#1 in Total ATM Application
and Monitoring Software⁴


#1
in ATMs
installed
globally¹

**Global
leader**
of the ADT
market⁵


**~\$2.67
billion**
in annual
revenue³

~8,800
field service
technicians⁶

1) RBR Data Services 2023, Global ATM Intelligence Service – 2023 Market Report
2) IDC Financial Insights, 2023 IDC FinTech Rankings
3) Reported Financial Results in Banking segment for the 12 months ended Dec 31, 2023
4) RBR Data Services 2023, ATM Software 2023

5) RBR Data Services 2022, Deposit Automation and Recycling; note: ADT = Automated Deposit Terminal
6) Full-time field service personnel supporting both Banking and Retail products as of Jan. 2024; number does not include third-party service support available from partners in select regions



Trusted Customers Around the World



CASH MANAGEMENT

Reduces TCO and Achieves Cash Availability of 99.98%

- Services for a fleet of 1,025 DN self-service devices incl. DN Series™ cash recyclers
- Outsourcing of end-to-end self-service management and operations to DN including DN Cash Management Services



AVAILABILITY

VACU is meeting its availability goal -- not just on serviceable hours but extended over the full 24-hour period

- DN Vynamic® Software
- DN Series™ ATMs
- 1st Line & 2nd Line Maintenance powered by DN AllConnectSM Data Engine



SECURITY

Anti card-skimming technology provides increased security

- DN Series™ ATMs
- Vynamic® View monitoring software



MANAGED SERVICES

Day-to-day ATM management with the latest technology

- DN Series™ ATMs
- An outsourced ATM fleet and fully-Managed Services elevate customer experience and efficiency
- Partnership with Diebold Nixdorf has resulted in cost savings of 30-40%

Products to Automate the Way People Bank



Built to Connect. Built for More.™

DN Series™ provides financial institutions the ability to grow with their digital strategy and deliver the most integrated functionality in the smallest, most secure footprint.



**MORE
PERSONALIZED**



**MORE
INTEGRATED**



**MORE
AVAILABLE**



**MORE
EFFICIENT**



**MORE
FUTURE-READY**



**MORE
SECURE**

Services to Transform a Connected World

DN AllConnect Services^{SM*}



IMPLEMENTATION SERVICES

Deploy your technology swiftly and seamlessly

- Standard Implementation
- Advanced Implementation
- Branch Implementation



MAINTENANCE SERVICES

Exceed the demands of an always-on world

- First Line Maintenance
- Second Line Maintenance



MANAGED SERVICES

Unlock the opportunity with as-a-Service solutions

- Monitoring & Event Management
- Integrated Service Desk
- Software Deployment
- Security Management
- Cash Management
- Marketing Management
- Transaction Management

Your Team. Powered by Ours.



* -- Market availability may differ by region



Software to Digitize Banking Journeys

DN Vynamic® Software



VYNAMIC® CONNECTION POINTS
World-leading terminal application software



VYNAMIC® TRANSACTION AUTOMATION
Core connection enabling advanced transactions



VYNAMIC® VIEW
Centralized tools to reduce costs and initiate actionable intelligence



VYNAMIC® ACQUIRING
Modernizes your payments and processing ecosystem



VYNAMIC® MARKETING
Integrated campaign management



VYNAMIC® CASH MANAGEMENT
Proven to improve cash costs



VYNAMIC® SECURITY
Flexible formats for more modern branches



VYNAMIC® ISSUING
Improve card processing with flexible controls

The industry's first end-to-end connected banking portfolio.

RETAIL



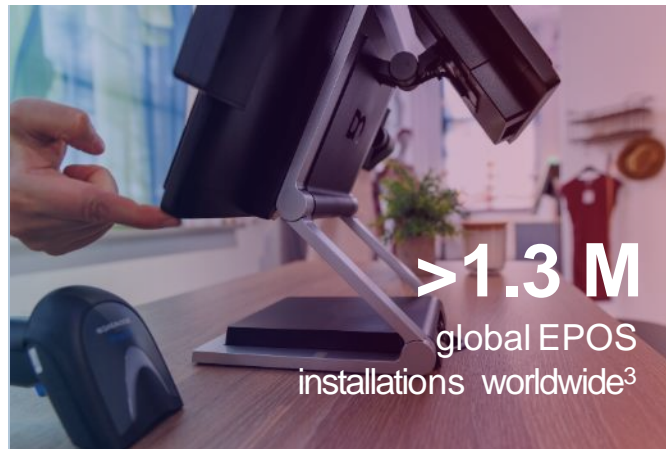
Key Partner to Retailers



#1
For new general
merchandise POS
software installations²
in EMEA, among top
10 global providers



7 out of 10
Global Fortune 500
petroleum companies
are Diebold Nixdorf
customers⁴



#2
in the global
market for self-
ordering kiosks⁵

24 of the Top 25
retailers in Europe are our
customers⁶

~\$1.09 B
in revenue¹



1) Reported Financial Results in Retail segment for the 12 months ended Dec 31, 2023
 2) RBR Data Services 2023, Global POS Software – in General Merchandise, June 2022-June 2023
 3) RBR Data Services 2023, Global EPOS and Self-Checkout 2023 - here for segment Grocery + General Merchandise combined
 4) Global Fortune 500 – The biggest Oil and Gas Companies in the World by Revenue in 2021 (published May 2022)
 5) RBR Data Services 2024, Global Self-Ordering Kiosks, as of June 2023
 6) Deloitte Global Powers of Retailing 2023, ranked by retail revenue 2021 (published Feb. 2023)
 Top retail supplier awards are presented by Lebensmittel Zeitung and by the EHI Retail Institute.

Trusted Customers Around the World



GROCERY

More choice, more service, more customer satisfaction

- Storevolution™ Advisory Services
- DN Series™ EASY self-checkout
- DN AllConnect ServicesSM



FASHION

Increased customer satisfaction due to faster checkout

- Assisted and self-checkout solutions
- Vynamic software
- DN AllConnect ServicesSM



HOSPITALITY

Efficiency boost with self-service technology

- DN self-ordering terminals
- Intuitive user interface
- DN AllConnect ServicesSM



FUEL + CONVENIENCE

Consistent and seamless consumer experience

- Preferred global partner for operational services and retail technology
- Modernization and transformation program targeting advanced operational efficiency and resilience

Products to Automate the Way People Shop



Built for the Storevolution. Built for More.™

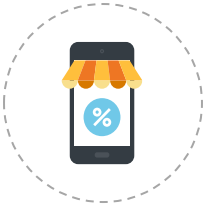
Our integrated self-service and checkout solutions enable frictionless consumer and staff journeys across all channels.



FLEXIBLE JOURNEYS



CONNECTED EXPERIENCES



INTEGRATED CHANNELS



MORE MODULAR



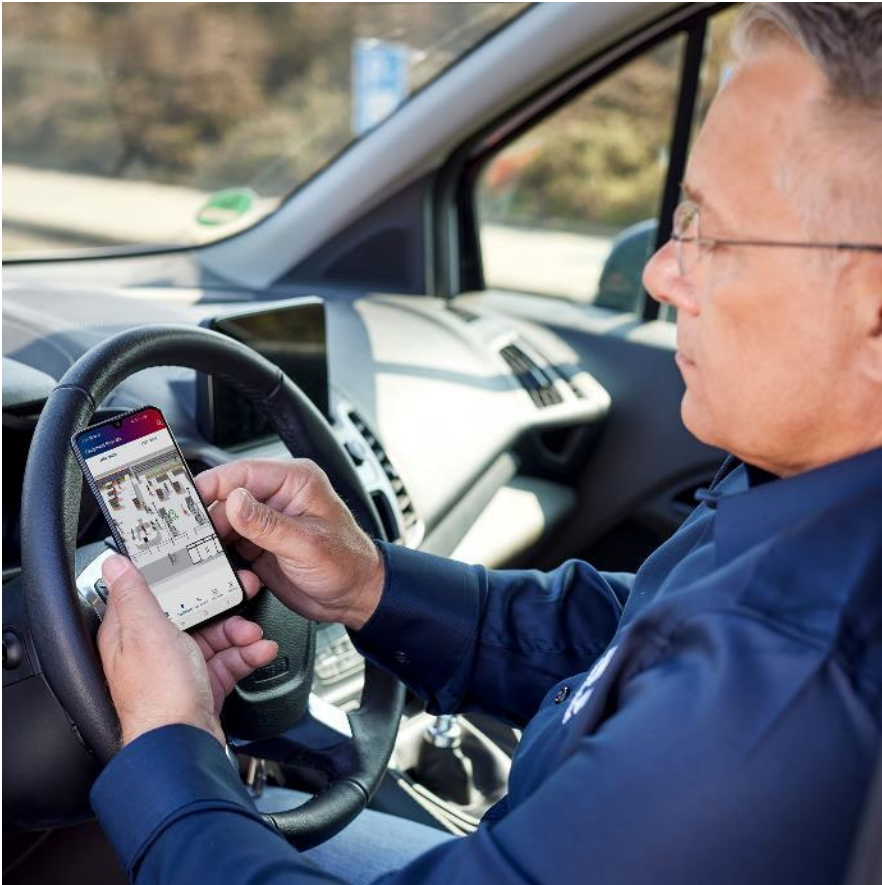
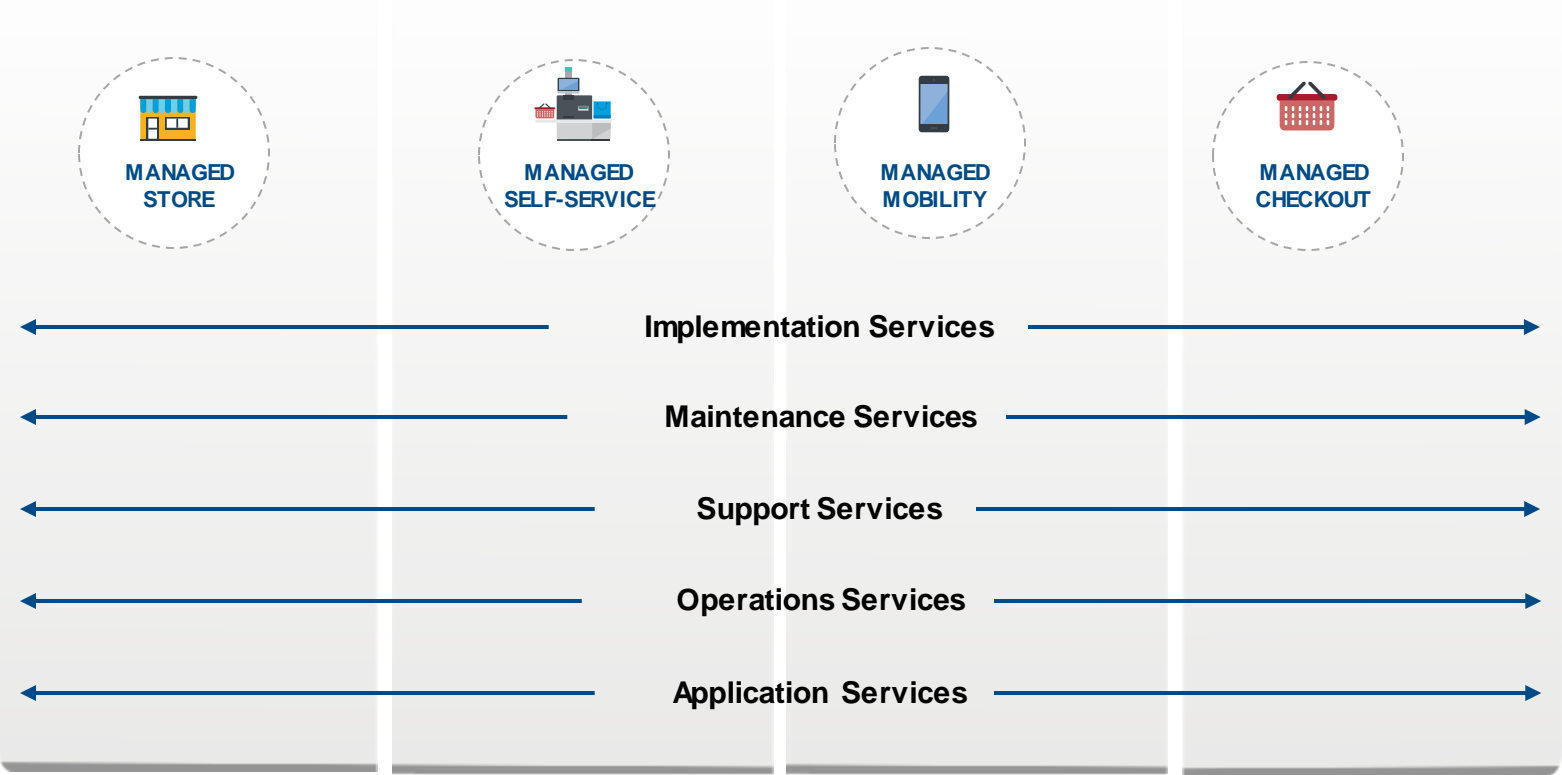
MORE AVAILABLE



MORE OPEN

Services to Transform a Connected World

DN AllConnectSM Services for Retail



Software to Digitize Retail Journeys

DN Vynamic® Software

VYNAMIC RETAIL PLATFORM



VYNAMIC® FCx

POS Software for Fuel and Convenience



VYNAMIC® SFx

POS Software for Specialty and Fashion



VYNAMIC® GRx

POS Software for Grocery



VYNAMIC® DIGITAL RECEIPT

A digital receipt solution that easily integrates into POS systems.



VYNAMIC® ENGAGE

A solution for managing and delivering mass and personalized rewards and cross-channel execution.



VYNAMIC® ADVANCED ANALYTICS

A data analytics and visualization platform that empowers organizations to make data-driven decisions.



VYNAMIC® CPaaS

Helps retailers stay continuously, simply and efficiently compliant with fiscal and legal regulations.



SELF-SERVICE



VYNAMIC® SELF-SERVICE

Transforms complex integration tasks into efficient, streamlined processes with a flexible platform and open APIs.

VYNAMIC® Self Service modules:

VYNAMIC® SMART ASSIST

VYNAMIC® ENTERPRISE

VYNAMIC® SMART VISION | AGE VERIFICATION

VYNAMIC® SMART VISION | FRESH PRODUCE RECOGNITION

VYNAMIC® SMART VISION | SHRINK REDUCTION

VYNAMIC® CASH

VYNAMIC® SCALE



VYNAMIC® PERSONAL SHOPPER

Designed for personalized mobile shopping experiences.



An open platform for connected retailers.

Leveraging our Core Expertise to **Adapt to and Serve** a Connected World

Services for Electric Vehicle Charging



OEM



CPO

Remote Proactive Services

On-Site Preventive Services

On-Site Corrective Services



Leadership Team



Octavio Marquez
President and Chief Executive Officer

BUSINESS SEGMENTS AND OPERATIONAL EXCELLENCE



Retail and Banking are the commercial centers of our organization, with the primary focus of delivering value to our customers. Our **Operational Excellence** teams within the segments focus on developing innovative, customer-driven products and services -- while maintaining a laser focus on operational rigor and discipline.



Joe Myers
Global Banking



Ilhami Cantadurucu
Global Retail



Frank Baur
Operational Excellence

ENABLEMENT FUNCTIONS



Enabling Functions continually support our entire organization, pushing for continuous performance improvement.



Jim Barna
Finance



Jonathan Noe
Human Resources (interim)



Lisa Radigan
Legal / ESG



Teresa Ostapower
Digital / IT



Susan Malcolm
Ethics & Compliance



Diebold Nixdorf ESG — Contributing Toward a More Sustainable World



As a global organization, the work we do touches many lives and communities in many ways. We are committed to connecting commerce for our customers and consumers: in ways that protect, care for and minimize harm to the **environment**, through caring **social citizenship** by maintaining fair, diverse and safe workplaces and giving back to our communities, ensuring best **practices in governance** on behalf of all our stakeholders, while **growing our business in sustainable ways** through our commitment to our values and ethics.



Planet

GREEN PRODUCTS/SOLUTIONS
SUSTAINABLE SUPPLY CHAIN
WASTE/WATER MANAGEMENT
CARBON FOOTPRINT



People

DIVERSITY & INCLUSION
LABOR/HEALTH/SAFETY
HUMAN RIGHTS
GIVING BACK TO THE COMMUNITY



Performance

CLIMATE RELATED RISKS & OPPORTUNITIES
COLLABORATION WITH SUPPLIERS
STAKEHOLDER ENGAGEMENT
AUDIT & RISK OVERSIGHT

Global Employer of Choice





dn

Diebold Nixdorf

Diebold Nixdorf Continuous Improvement Journey

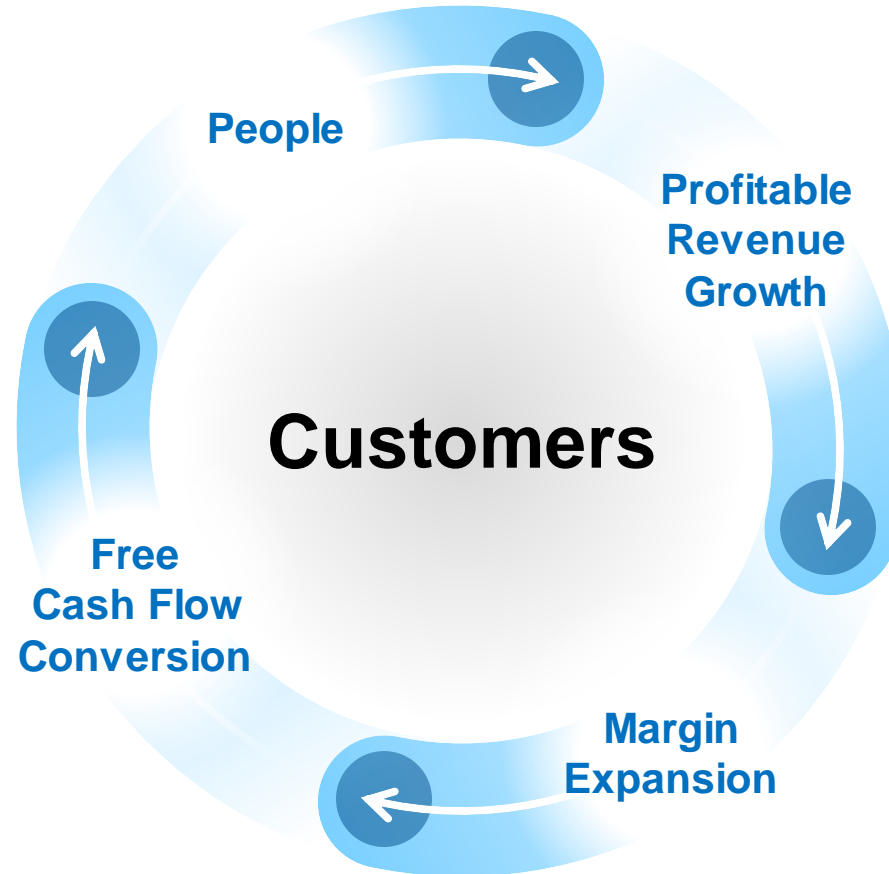
Focusing on key processes to continuously deliver value to customers and shareholders

People

- Through trust, transparency and a shared commitment to excellence, we strive to attract, develop and retain exceptional people
- Enable leaders to create leading-edge products and deliver world-class service

Free Cash Flow Conversion

- Execute on levers to improve free cash flow conversion
 - Effective management of working capital to allow for investment in the business
 - Continue reducing interest costs
- Linearize and improve historical cash flow seasonality



Profitable Revenue Growth

- Win new customers, increase wallet share, accelerating growth through innovation and improved commercial execution
- Execute on R&D technology pipeline to maintain technology leadership

Margin Expansion

- Exceed customer expectations with best-in-class quality, delivery and cost
 - Accelerate customer adoption of remote diagnostics & resolution to drive service efficiencies
 - Product simplification to reduce component costs and complexity
 - Implement industry-leading operating expense profile