

Focus on your core business and let Diebold Nixdorf handle the rest.



If you are looking to outpace the competition in the booming electric vehicle (EV) charging market, we can help you! Diebold Nixdorf is the preferred service partner for many leading charger hardware manufacturers and charge point operators (CPOs), managing more than 30,000 chargers globally today.

Diebold Nixdorf is uniquely positioned in the EV charging market with an end-to-end service solution and in-depth service expertise, and our global footprint includes access to thousands of certified field engineers covering 100+ countries. Extensive knowledge of leading EV charging technologies, combined with our vast experience in delivering time-critical services to companies across the globe, already made us the go-to business partner for many charger manufacturers today.

Our end-to-end services solution is built on four pillars:

SERVICES

As hardware-independent service partner, we install and maintain charging equipment. During and after the warranty period, we ensure optimal availability of your AC and DC charging solutions through our global team of 11,000 specialized services technicians, and our 24/7 helpdesk.

INTEGRATIONS

We implement software solutions in the areas of payments and loyalty, and integrate these with the charge point management platform, helping your customers get the most out of their investments.

LOGISTICS

With our strong logistics and spare parts coordination from over 5,000 stock locations worldwide, we can help you meet even the most demanding service level agreements (SLAs).

CONSULTANCY

Based on our decades of experience with customer-facing self-service equipment, we provide consultancy services to CPOs and help define the optimal charging solution that meets their needs as well as their customers'.

Power Your Growth with Diebold Nixdorf's Solutions for EV Charging Station Manufacturers

Power your growth by having Diebold Nixdorf manage and service your entire solution portfolio. As your single point of contact for all service-related topics, we ensure your charging equipment is installed and maintained in a reliable, scalable, and efficient way. Our in-depth knowledge of EV charging technologies and global reach, combined with our vast experience in delivering time-critical services to companies across the globe, make us the go-to business partner for charging station manufacturers looking to grow market share.

THE BENEFITS OF DIEBOLD NIXDORF'S END-TO-END SERVICE SOLUTION FOR YOUR ORGANIZATION:

Operate more efficiently.

Reduce operational costs by having Diebold Nixdorf as your single point of contact for all remote and on-site maintenance services and global spare parts logistics. Improve utilization rates thanks to >99% uptime of your charging stations, resulting in happier drivers and faster ROI for your customers.

Improve reliability and uptime.

Maximize the uptimes of your charging solutions, thanks to our 24/7 global helpdesk and global team of 11,000 specialized service technicians who take care of all remote and on-site installation and maintenance services.

Have your spare parts readily available nearby.

Our global service supply chain ensures fast provision of spare parts and consumables through intelligent forecasting and replenishment processes. We keep your original spare parts in stock in one of our 5,000 stock locations, and provide state-of-the-art tools for transparent tracking of parts.

Scale your business faster.

Rapidly expand your footprint by focusing on your core strengths while we take care of installation, maintenance and support. Moreover, we help extend the value of your solutions and unlock profitable upsell strategies for your customers by integrating charging equipment with smart payment and loyalty software solutions.

Why Diebold Nixdorf?

Benefit from having one dedicated business partner servicing all your charging stations reliably and efficiently, wherever they are. Get direct access to our global network of 11,000 specialized service technicians, a 24/7 multilingual helpdesk, and 5,000 spare parts stocking locations in over 100 countries. No other company offers the same level of global support backed by decades of experience servicing customer-facing equipment. Diebold Nixdorf provides you the service bandwidth you need to power your growth at every step of the way.



To learn more, visit [DieboldNixdorf.com](https://www.DieboldNixdorf.com).